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Intersecta Minds Journal

SOCIAL SCIENCES AND ARTS & HUMANITIES

Peer-Reviewed & Open Access Journal
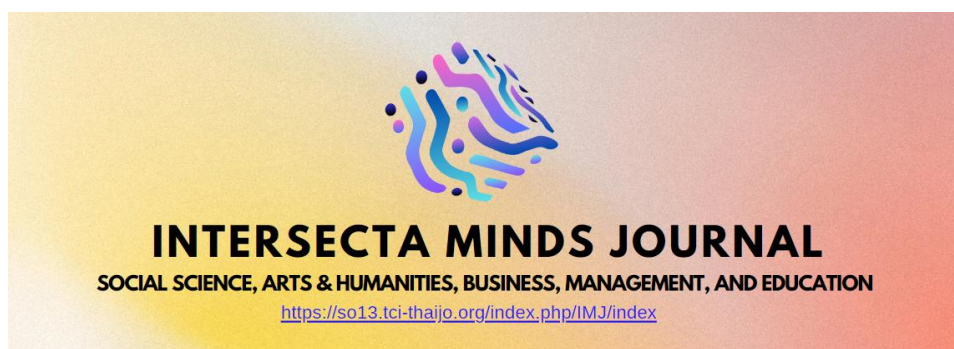
Dr. Sharma Khemraj

Editor-in-Chief
Noble Education Co., Ltd.
Email: imj.sshe@gmail.com

Intersecta Minds Journal Scopes and Aims

Welcome to *Intersecta Minds Journal*, a multidisciplinary journal platform dedicated to fostering intellectual exploration and advancing knowledge in the realms of Social Science, Arts and Humanities, Business, Management, and Education. Our mission is to provide a space for scholars, researchers, and practitioners to share their insights, engage in interdisciplinary discourse, and contribute to the vibrant tapestry of human understanding. Here are the scopes and aims that define our commitment to excellence.

Intersecta Minds Journal is a Peer-Reviewed Journals and Full Open Access journal, published via publisher platforms, in full open access journals by 3 peer reviewers for every article.

Scopes:

1. Interdisciplinary Discourse:

We encourage submissions that bridge the gaps between traditional academic disciplines, fostering a rich exchange of ideas and perspectives. Interdisciplinary research is at the core of our journal, reflecting the interconnected nature of human experience.

2. Social Science Exploration:

Our journal welcomes contributions that delve into the complexities of human societies, exploring topics such as sociology, psychology, anthropology, economics, political science, and more. We aim to showcase research that deepens our understanding of societal structures, dynamics, and challenges.

3. Arts and Humanities Inquiry:

Creativity and culture are integral aspects of the human experience. We invite submissions that explore literature, philosophy, history, fine arts, and other facets of the humanities. This includes critical analyses, theoretical frameworks, and artistic expressions that contribute to the intellectual landscape.

4. Global Perspectives:

Intersecta Minds Journal is committed to representing diverse global perspectives. We seek submissions that address issues on a global scale, fostering cross-cultural dialogue and understanding. Our goal is to create a truly international platform for the exchange of ideas.

5. Emerging Trends and Innovations:

We are dedicated to staying at the forefront of academic exploration. Manuscripts that shed light on emerging trends, innovative methodologies, and groundbreaking theories are particularly encouraged. Intersecta Minds Journal aims to be a hub for cutting-edge research and forward-thinking scholarship.

Aims:

1. Knowledge Dissemination:

We strive to disseminate high-quality, peer-reviewed research to a global audience. By publishing a diverse range of articles, we contribute to the democratization of knowledge and the accessibility of academic insights.

2. Facilitating Dialogue:

Intersecta Minds Journal aims to create a dynamic space for scholarly dialogue. We host a platform where authors can engage with their peers, fostering meaningful discussions that transcend disciplinary boundaries.

3. Supporting Emerging Scholars:

As part of our commitment to nurturing academic talent, we actively encourage submissions from emerging scholars and graduate students. We believe in providing a supportive environment for the next generation of thinkers to showcase their work.

4. Promoting Ethical Scholarship:

We adhere to the highest standards of ethical conduct in research and publication. Our aim is to promote integrity, transparency, and responsible scholarship throughout the academic community.

5. Contributing to Social Progress:

Intersecta Minds Journal recognizes the role of research in driving positive social change. We aim to publish work that not only advances academic understanding but also contributes to the betterment of societies and communities worldwide.

 Key Areas of Interest:

1. **Social Science:** Sociology, Political Science, Economics, and Social Policy.
2. **Business Administration:** Management, Entrepreneurship, Marketing, and Corporate Social Responsibility.
3. **Education:** Educational Research, Pedagogy, and Curriculum Development.
4. **Humanity:** Anthropology, Sociology, Cultural Studies, Linguistics, and Archaeology.
5. **Arts:** Visual Arts, Performing Arts, Literature, and Aesthetics.
6. **History:** Historical Studies, Archaeology, and Heritage Studies.
7. **Psychology:** Psychological Research, Behavioral Science, and Mental Health Studies.
8. **Political Science and Policy:** Government Studies, International Relations, and Public Policy.
9. **Law:** Legal Studies, Human Rights, and Legal Philosophy.
10. **Philosophy:** Philosophical Inquiry, Ethical Studies, and Metaphysics.
11. **Theology:** Religious Studies, Theological Inquiries, and Comparative Religion.
12. **Religious and Spiritual Traditions:** Explorations of various faiths and spiritual practices, including but not limited to Buddhism.

Mission:

At Intersecta Minds Journal, our mission is to create a vibrant nexus where scholars, researchers, and practitioners converge to explore the multifaceted dimensions of the human experience. We strive to facilitate a rich exchange of ideas, nurture emerging talent, and contribute to the advancement of society through ethical and impactful scholarship.

Distinctive Features:

1. Interdisciplinary Nexus:

We take pride in being a catalyst for interdisciplinary research, recognizing the interconnected nature of human phenomena. Our platform welcomes contributions that transcend traditional academic silos, encouraging a holistic understanding of complex societal issues.

2. Global Perspectives:

Intersecta Minds Journal serves as a global hub for diverse perspectives. We actively seek submissions that reflect the rich tapestry of global cultures, providing a comprehensive view of the challenges, triumphs, and innovations shaping societies worldwide.

3. Innovative Scholarship:

Embracing the spirit of exploration, we prioritize cutting-edge research, emerging trends, and innovative methodologies. Our commitment to staying at the forefront of academic discourse ensures that our readers are exposed to the latest developments in Social Science, Arts, and Humanities.

4. Engaging Dialogue:

Beyond being a repository of knowledge, Intersecta Minds Journal is a dynamic forum for scholarly dialogue. We foster an environment where authors and readers can engage in meaningful conversations, promoting a culture of collaboration and exchange.

5. Support for Emerging Scholars:

As part of our commitment to nurturing the next generation of thinkers, we actively encourage submissions from emerging scholars and graduate students. We believe in providing a supportive platform for early-career academics to showcase their work and contribute to the academic community.

Our Commitment:

1. Excellence in Publication:

Intersecta Minds Journal upholds rigorous standards of peer review, ensuring that published content meets the highest levels of academic excellence. Our commitment to quality extends to every facet of the publication process.

2. Ethical Scholarship:

We are unwavering in our commitment to upholding the highest ethical standards in research and publication. Authors, reviewers, and editors alike adhere to principles of integrity, transparency, and responsible scholarship.

3. Community Building:

Beyond the pages of our journal, we aim to build a global community of intellectuals. Intersecta Minds Journal serves as a catalyst for forging connections, fostering collaborations, and establishing a network of scholars committed to advancing knowledge.

EDITORIAL BOARD

Dr. Rattiya Nueaamnat

Research and Academic, Graduate School, Nakhon Sawan Campus
Mahachulalongkornrajavidyalaya University, Nakhon Sawan Province, Thailand.
Email: rattitik.prom@gamil.com

Dr. Sayan Bhramanin

Department of English Studies, St. Maria Chon Daen School, Phetchabun Province, Thailand.
Email: suwatchano@hotmail.com

Dr. Chetnitipath Promchin

Graduate School, Mahamakut Buddhist University, Salaya, Nakhon Phathom, Thailand.
Email: chetnitipath@gmail.com

Dr. Thich Tam Vuong

Buddha An Temple and Academy, Una-Antioch Pike, Nashville, Tennessee, USA.
Email: thichtamvuong90@gmail.com

Dr. Ven.Thich Giac Chinh

Sakyamuni Buddhist Sangha of the United States Organization, University Ave,
Suite H, San Diego, California, USA. Email: dharmameditationtemple@gmail.com

Prof.Dr. Sumanapal Bhikkhu

Department of Pali, University of Calcutta, India. Email: sumanapal@caluniv.ac.in

Assist.Prof.Dr. Sneha Patnaik

School of Public Health, KIIT University, India.
Email: sneha.patnaikfph@kiit.ac.in

Dr. Ven.Thich Nguyen The

Binh Thuan School of Buddhist Studies, Binh Thuan Province, Vietnam.
Email: thichnguyenthe@gmail.com

Dr. Dang Ngoc Ngan

School of Literary Theory, Ho Chi Minh City University of Education, Vietnam.
Email: dang_ngan@hcmue.edu.vn

Dr. Chung Le Khang

School of Vietnamese Studies, Ho Chi Minh City University of Education, Vietnam.
Email: chung_khang@hcmue.edu.vn

Dr. Ven.Chandhima

Faculty of Buddhist Studies, Ramannyarattha Buddhist University, Mon State, Myanmar.
Email: naicandimar@gmail.com

INTERSECTA MINDS JOURNAL
SOCIAL SCIENCE, ARTS & HUMANITIES,
BUSINESS, MANAGEMENT, AND EDUCATION

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Editor's Introduction

The dynamic world of Intersecta Minds Journal, a scholarly hub committed to intellectual exploration and the advancement of knowledge across the realms of Social Science, Arts and Humanities, Business, Management, and Education. In expressing our gratitude for your continued support, we invite you to delve into the distinctive scopes and aims that define our journal. Thank You to Authors, We extend our sincere appreciation to the authors whose rigorous contributions enrich the diverse landscape of Intersecta Minds Journal. Your commitment to interdisciplinary scholarship forms the essence of our vibrant academic community. Thank You to Readers, to our esteemed readers, thank you for choosing Intersecta Minds as your source of knowledge and inspiration. Your engagement and curiosity fuel the transformative power of scholarly dialogue, and we invite you to immerse yourselves in the rich and thought-provoking content that awaits. Thank You to Pre-Reviewers, a special acknowledgment goes to our diligent pre-reviewers. Your meticulous assessments ensure the scholarly excellence that characterizes Intersecta Minds Journal. Your dedication significantly contributes to the high standards we uphold. Scopes and aims of Intersecta Minds Journal is not just a publication; it is a dynamic platform with specific focuses that guide our commitment to excellence.

Intersecta Minds Journal is a collaborative endeavor, and we invite you to be part of this intellectual exploration. As we delve into specific areas of interest, we anticipate a continuing exchange of ideas, insights, and discoveries that will shape the future discourse.

Thank you for being an integral part of Intersecta Minds Journal. Your contributions, engagement, and intellectual curiosity are the cornerstones of our thriving community.

Warm regards,

Dr. Sharma Khemraj

Editor-in-Chief, Intersecta Minds Journal
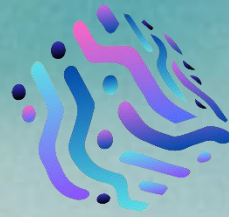
Analytical Study Post Humanism Philosophical Approached

Author & Corresponding Author*
1. Faizhan M. Arshad

Affiliation:
1. Department of Philosophy, Aligarh Muslim University, Aligarh, India.
Email: arshad.faiz2002@gmail.com

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Original Research Articles

Analytical Study Post Humanism Philosophical Approached

Faizhan M. Arshad*

Abstract

Humanism, as a conceptual framework, revolves around intellectual and moral conceptions that focus on human interrelations and interactions. It represents a system of thought that advocates for the recognition of human attributes, aspirations, growth, performance, freedom, and ingenuity in social, political, and cultural contexts. While humanism acts as a counterforce against the dehumanizing tendencies of modern technological progress and industrialization, it is crucial to note that humanism is not a religious doctrine, devoid of dogma or faith. This research embarks on an analytical study of post-humanism, delving into philosophical approaches that challenge and extend beyond traditional humanistic perspectives. Drawing on Michel Foucault's observation that "humanism has its own dogma," the study critically examines how the term "human" may inadvertently naturalize differences inherent within it. Post-humanism, as a response to the limitations of traditional humanism, seeks to transcend the boundaries of anthropocentrism and linear conceptions of progress. The research explores post-humanism's departure from conventional humanist paradigms, questioning the progressive life perspective associated with humanism without invoking supernatural beliefs. By investigating various philosophical viewpoints within the realm of post-humanism, the study aims to shed light on the evolving nature of human thought and its implications for contemporary understandings of identity, agency, and the relationship between humans and technology. Through a nuanced examination of post-humanist philosophical approaches, this research contributes to the ongoing discourse surrounding the transformations and challenges presented by the post-humanist paradigm. The exploration of post-humanism's philosophical underpinnings provides valuable insights into reconfigurations of human subjectivity and offers a critical perspective on the assumptions embedded in traditional humanistic ideologies.

Keywords: Post Humanism; Philosophical; Approach

Introduction

Humanism, with its roots deeply embedded in the realms of science, art, and compassion, has long been heralded as a coherent thesis that celebrates the self-esteem of human beings while advocating for individual freedom, social justice, and an open society

(Wilson, 1999). Grounded in the belief that humans are an integral part of nature, humanism draws inspiration from religious, ethical, social, and political facets embedded in human experience and culture. However, the once-cohesive narrative of humanism seems to be undergoing a transformation, giving way to a paradigm known as post-humanism. The contours of post-humanism challenge the traditional humanistic framework, introducing a complex and, at times, ethically ambiguous concept that contemplates transcending the very notion of being human. Some proponents view post-humanism through the lens of technological manipulation, ushering in new possibilities but also raising concerns about potential subjugation and environmental consequences. Michel Foucault's assertion that "the archaeology of our thought easily shows man is an invention of recent data" encapsulates the shifting philosophical landscape (Major Poetzl, 2017: 3), paving the way for the emergence of post-humanism. Post-humanism, as a multifaceted concept, encompasses a range of approaches and viewpoints, inviting an exploration of hermeneutical authority within the realms of philosophy, ethics, theology, comparative religion, and history. This paradigm serves as an invitation to delve into the nuances of post-humanist theories, recognizing the need for further scholarly inquiry.

Philosophers and ethicists have long grappled with post-humanism, examining its implications in the context of the relationship between humans and animals (Snaza & Weaver, 2015), the sacred and the supernatural. Figures like Peter Singer have delved into the intersections of human and animal life, while thinkers such as Cary Wolfe explore the metaphysics of voice, seeking coherence for subjects that retain humanistic elements. Post-humanism, in the realm of academic disciplines, challenges the conventional boundaries, with scholars like Luhmann emphasizing the principle of "openness from closure" that characterizes post-human life.

This introduction sets the stage for a comprehensive exploration of post-humanism, acknowledging its diverse dimensions and the rich tapestry of ideas that it encompasses. As we embark on a journey through the realms of post-humanist thought, we delve into the complexities, critiques, and possibilities that this evolving paradigm presents for our understanding of humanity and its place in the ever-changing landscape of philosophical discourse.

Objective

Explore and analyze the various philosophical approaches within the paradigm of Post-humanism. Examine the evolution of thought from Humanism to Post-humanism. Investigate the implications of Post-humanism on human identity, ethics, and societal structures.

Literature Review

The literature review is an essential component of this study, aiming to explore the rich tapestry of scholarly works, academic publications, and philosophical treatises that have shaped the trajectory from Humanism to the emergent paradigm of Post-humanism. This

comprehensive review encompasses a range of perspectives, debates, and key themes within these two philosophical realms.

1. Humanism on Roots and Principles

Humanism, as a philosophical and intellectual movement, has deep historical roots. The works of Renaissance thinkers like Petrarch, Erasmus, and Pico della Mirandola laid the foundation for a human-centered approach that celebrated the capacities of individuals. Focusing on intellectual, moral, and social aspects, Humanism championed reason, individual freedom, and the interconnectedness of humans with their cultural, social, and natural surroundings. Key works in Humanism include Pico della Mirandola's "Oration on the Dignity of Man," emphasizing the limitless potential of human intellect and agency. Erasmus's "The Praise of Folly" critiques societal norms, advocating for a more enlightened and rational approach. The Renaissance, which means "rebirth" in French, marked a departure from the medieval worldview dominated by religious dogma and feudalism. It was a period of revival of interest in literature, art, science, and humanistic ideals, spurred by a growing wealth of knowledge brought about by the rediscovery of classical texts and the advancements in trade and commerce. Key figures in the development of Humanism include Petrarch, Erasmus, and Pico della Mirandola, among others. These thinkers laid the foundation for a human-centered approach that celebrated the capacities of individuals and their potential for intellectual, moral, and social growth. Desiderius Erasmus, a Dutch Renaissance humanist, is best known for his work "The Praise of Folly," a satirical critique of the social and religious practices of his time. In this work, Erasmus lampoons the superstitions and abuses of power within the Catholic Church, advocating for a more rational and enlightened approach to religious faith. Erasmus's humanistic vision emphasized the importance of critical thinking, intellectual freedom, and the pursuit of truth. Giovanni Pico della Mirandola, an Italian Renaissance philosopher, is renowned for his "Oration on the Dignity of Man," (Pico della Miran, 1948: 223-255) a seminal work that epitomizes the humanistic ideals of the Renaissance. In this oration, Pico celebrates the limitless potential of human intellect and agency, arguing that humans possess the freedom to shape their own destinies through reason and moral choice. Pico's humanism emphasizes the interconnectedness of humans with their cultural, social, and natural surroundings, promoting a holistic understanding of human existence.

2. Post-humanism and Emerging Paradigm and Philosophical Challenges

The transition from Humanism to Post-humanism represents a paradigmatic shift, challenging conventional notions of human identity and agency. Post-humanism, in its diverse forms, questions the anthropocentric perspectives that have dominated philosophical discourse. This literature review delves into seminal works that have paved the way for Post-humanist thought. One influential work is Donna Haraway's "A Cyborg Manifesto," (Pohl, 2019) which challenges traditional boundaries between humans and machines, advocating for a more fluid understanding of identity. Michel Foucault's exploration of the relationship between knowledge and power in works like "The Archaeology of Knowledge" provides a critical lens through which to examine the changing dynamics of Post-humanist thought.

3. Comparative Analysis of Humanism vs. Post-humanism

A crucial aspect of the literature review involves a comparative analysis of the foundational principles of Humanism and Post-humanism. Examining works that critique Humanism and propose alternative visions of the human condition aids in understanding the nuances of this intellectual evolution. Works like Francis Bacon's "Novum Organum" (Bacon, 1815) challenged the reliance on tradition and advocated for empirical scientific methods during the Scientific Revolution, setting the stage for shifts toward Post-humanist thinking. Post-modern critiques of human subjectivity, as seen in Jean-François Lyotard's "The Postmodern Condition," contribute to the broader discourse surrounding Post-humanism.

4. Ethical Considerations and Humanistic Critiques

The literature review addresses ethical considerations within the realms of Humanism and Post-humanism. Scholars like Peter Singer, in "Animal Liberation," question traditional human-centric ethics, urging a reconsideration of moral considerations beyond human boundaries. Additionally, critiques of Post-humanism, such as those presented by Francis Fukuyama in "Our Post-human Future," (Simut, 2013) provide a counterpoint to the optimistic visions of technological transcendence.

5. Interdisciplinary Dialogues: Science, Technology, and Post-humanism

Exploring the intersection of Post-humanism with advancements in science and technology, the literature review examines works that elucidate the intricate relationships between humans and evolving technologies. Ray Kurzweil's "The Singularity Is Near" envisions a future where technological advancements blur the lines between human and machine, prompting ethical reflections on the implications of such integration.

In conclusion, this literature review serves as a robust foundation for the analytical study of the evolution from Humanism to Post-humanism. By engaging with diverse philosophical perspectives, critiques, and interdisciplinary dialogues, this study seeks to contribute to the ongoing discourse surrounding the reshaping of human identity and agency in the face of technological and philosophical advancements.

Materials and Methods

1. Research Design

This study employed a qualitative research method to comprehensively explore the synergy between intellectual and moral conceptions in humanism. The research design was structured to gather subjective data, providing a holistic understanding of the interplay between intellectual and moral dimensions in humanistic thought.

2. Participants

The study involved two primary groups of participants: experts in humanistic studies (academics, philosophers, and historians) and a general sample of individuals from diverse educational and professional backgrounds. A total of 30 participants were included, with 15 experts and 15 general participants. The selection criteria for experts required a minimum of 10 years of experience in relevant fields, while the general participants were selected to represent a broad demographic range.

3. Instruments and Materials

1) Interviews: Semi-structured interviews were conducted with both experts and general participants. These interviews aimed to gather in-depth qualitative insights into their perspectives on the integration of intellectual and moral aspects in humanism.

2) Literature Review: A comprehensive review of existing literature on humanism, the Scientific Revolution, and the Enlightenment was conducted to provide a theoretical foundation for the study.

3) Educational Material Analysis: Educational curricula from various institutions were analyzed to assess how humanistic principles are incorporated into educational practices.

4. Procedure

1) Interviews: In-depth interviews with experts and general participants were conducted via video conferencing platforms. These interviews were recorded with participant consent and transcribed for analysis.

2) Literature Review and Analysis: Relevant academic articles, books, and historical documents were reviewed to contextualize the findings within the broader discourse on humanism.

3) Curriculum Analysis: Educational materials from a selection of schools and universities were analyzed to identify the presence and emphasis of humanistic principles.

5. Data Analysis

Qualitative Analysis: Interview transcripts were analyzed using thematic analysis. Key themes related to the integration of intellectual and moral dimensions in humanism were identified and coded.

Literature and Curriculum Analysis: Thematic analysis was also applied to the literature and curriculum reviews, focusing on the representation of humanistic principles and their impact on intellectual and moral development.

6. Ethical Considerations

The study adhered to ethical guidelines for research involving human participants. Informed consent was obtained from all participants, ensuring they were aware of the study's purpose, procedures, and their rights to withdraw at any time. Confidentiality was maintained by anonymizing participant data and securely storing all research materials.

7. Limitations

The study acknowledges certain limitations, including potential biases in self-reported data and the challenges of generalizing findings from a specific sample to the broader population. Additionally, the analysis of educational materials may not fully capture the dynamic and evolving nature of educational practices related to humanism.

Results

1. Evolution of Humanism

Investigate the historical trajectory and foundational principles of humanism, exploring its roots in science, art, compassion, and its celebration of human self-esteem. Understand the fundamental tenets of humanism that have shaped intellectual and moral conceptions over time. The evolution of humanism represents a rich tapestry woven through the annals of history (Syring, et al., 2021). Originating during the Renaissance, humanism emerged as a response to the restrictive dogmas of medieval scholasticism. By placing an emphasis on the intellectual achievements of classical antiquity, humanism sought to revive the spirit of inquiry and celebration of human potential. However, while its roots trace back to this pivotal period, humanism can also be discerned in earlier philosophical traditions, such as the teachings of ancient Greek philosophers and the ethical doctrines of various religious traditions.

The historical trajectory of humanism is a fascinating journey that unfolds across centuries, leaving an indelible mark on intellectual, cultural, and moral landscapes (LeCain, 2017: 11). Rooted in the revival of classical knowledge during the Renaissance, humanism's evolution spans various historical periods, influencing philosophy, arts, science, and societal structures. This study aims to delve into the nuanced historical trajectory of humanism, exploring its key milestones, philosophical underpinnings, and the transformative impact it has had on human thought. Humanism's roots can be traced back to ancient philosophical traditions. The teachings of ancient Greek philosophers, such as Socrates, Plato, and Aristotle, laid the groundwork for humanistic ideals by emphasizing reason, ethics, and the importance of intellectual inquiry. Additionally, ethical doctrines in various religious traditions, advocating compassion and the intrinsic value of individuals, contributed to the philosophical foundations that would later define humanism.

The Renaissance, a pivotal period from the 14th to the 17th century, witnessed a revival of classical learning and a departure from medieval scholasticism (Black, 2001).

Humanism emerged as a response to the rigid dogmas of the time, celebrating the intellectual achievements of antiquity. Scholars like Petrarch and Erasmus played crucial roles in fostering a renewed interest in human-centered learning, promoting the study of humanities, literature, and the liberal arts. The scientific revolution of the 17th century marked a significant phase in humanism's evolution. The emphasis on empirical observation, experimentation, and the rejection of blind faith aligned with humanistic principles, leading to advancements in science and the questioning of traditional beliefs. The Enlightenment further propelled humanistic ideals, promoting reason, individual freedoms, and the pursuit of knowledge as catalysts for societal progress.

Humanism exerted a profound influence on the arts, inspiring a cultural renaissance. The revival of classical aesthetics, focus on human anatomy, and the celebration of individual creativity gave rise to masterpieces in painting, sculpture, literature, and architecture. Figures like Leonardo da Vinci, Michelangelo, and Shakespeare became exemplars of humanistic expression. Humanism's philosophical foundations encompass the celebration of human self-esteem, reason, and the recognition of human dignity. The works of humanist philosophers like Pico della Mirandola, who asserted the uniqueness and limitless potential of humanity, contributed to shaping humanistic thought (Heath & Heath, 2019). The integration of scientific reasoning and ethical considerations laid the groundwork for a humanism that transcended disciplinary boundaries. The historical trajectory of humanism endures in contemporary society. Its legacy is embedded in modern educational systems, legal frameworks emphasizing human rights, and ethical principles guiding societal norms. However, the evolving challenges of the 21st century, such as environmental crises and technological advancements, prompt a reevaluation of humanism to ensure its continued relevance and inclusivity.

In conclusion, the study of the historical trajectory of humanism unveils a narrative of intellectual awakening, cultural revival, and ethical enlightenment. From ancient roots to the Renaissance and beyond, humanism has shaped the way humanity perceives itself and its place in the world. Understanding this trajectory provides valuable insights into the evolution of humanistic thought and offers a foundation for addressing contemporary challenges through a nuanced and adaptive humanism.

2. Foundational Principles of Humanism

Humanism's foundational principles rest upon a triad of science, art, and compassion. The celebration of human self-esteem is intricately tied to these pillars. The embrace of scientific inquiry signifies a departure from blind faith, encouraging a rational exploration of the natural world. Art, seen as an expression of human creativity and emotion, became a powerful vehicle for humanistic ideals, fostering a connection between intellect and emotion. Compassion, inherent in humanistic thought, underscores the importance of empathy and ethical considerations in navigating human relations. Humanism, as a philosophical and cultural movement, is built upon a triad of interconnected pillars: science, art, and compassion. These foundational principles serve as the bedrock for the celebration of human

self-esteem, emphasizing the unique capabilities and potential of individuals within the broader societal context. At the heart of humanism lies a profound commitment to scientific inquiry. This principle represents a departure from blind faith and superstition, urging a rational exploration of the natural world. Humanism encourages individuals to engage with the empirical, to question, and to seek understanding through observation and experimentation. The scientific lens offers a pathway to uncovering the mysteries of existence, fostering intellectual growth, and promoting a nuanced understanding of the universe (Reader, et al, 2021).

Art, in its myriad forms, stands as a central tenet of humanism, serving as a powerful vehicle for the expression of human creativity and emotion. Whether manifested through visual arts, literature, music, or other forms of creative endeavor, art becomes a mirror reflecting the complexities of the human experience. Humanism recognizes the profound connection between intellect and emotion, understanding that artistic expression is not merely a display of skill but a reflection of the depth and richness of human thought and sentiment. The Renaissance, a period synonymous with the flourishing of humanism, witnessed the convergence of artistic brilliance with intellectual inquiry. Visionaries like Leonardo da Vinci and Michelangelo seamlessly blended scientific curiosity with artistic mastery, exemplifying the harmonious integration of science and art within the humanistic framework (Fiorani, 2020).

Embedded within the core of humanism is the principle of compassion. Humanistic thought underscores the importance of empathy and ethical considerations in navigating human relations. Compassion recognizes the inherent dignity and worth of every individual, fostering a sense of interconnectedness and shared humanity. This principle extends beyond intellectual pursuits, emphasizing the ethical imperative of treating others with kindness, understanding, and a commitment to social justice. Humanism's emphasis on compassion finds expression in the works of humanist philosophers who championed the idea of a just and humane society (Unger & Ikeda, 2017). Erasmus, a prominent humanist scholar, advocated for tolerance, peace, and understanding among diverse communities. The humanistic call for compassion transcends individual relationships, influencing broader societal structures and policies.

In conclusion, the foundational principles of humanism, encapsulated in the triad of science, art, and compassion, form a cohesive framework that celebrates the essence of human existence. Scientific inquiry propels intellectual exploration, artistic expression captures the multifaceted nature of human emotion and creativity, while compassion fosters ethical considerations and a sense of interconnectedness. Humanism, with its enduring principles, continues to inspire individuals to engage critically with the world, express themselves creatively, and navigate human relations with empathy and ethical discernment.

3. Intellectual and Moral Conceptions

The intellectual and moral conceptions embedded in humanism have left an indelible mark on human thought. The humanistic emphasis on reason and empirical observation has

paved the way for the scientific revolution, challenging dogmatic beliefs and fostering a spirit of critical inquiry. Morally, humanism champions the dignity of individuals, advocating for human rights, social justice, and an open society. Its influence extends beyond the philosophical realm, permeating legal and political frameworks that recognize the intrinsic value of each person. Humanism, as a philosophical and cultural movement, intricately weaves together intellectual and moral conceptions, forming a symbiotic relationship that defines the essence of humanistic thought (Joseph, 2017: 35). This nexus of thought and ethical compass is central to the humanistic vision, celebrating not only the intellectual capacities of individuals but also advocating for a moral framework that guides human relations and societal structures.

Humanism places a premium on intellectual pursuits, heralding the human capacity for reason, critical thinking, and knowledge acquisition. The intellectual dimension of humanism is rooted in the belief that individuals possess the inherent ability to engage with the world through rational inquiry and empirical exploration. This intellectual autonomy is a departure from dogma and blind faith, encouraging a dynamic exchange of ideas and the pursuit of knowledge for its own sake. During the Renaissance, humanist scholars championed the revival of classical learning, emphasizing the importance of education, literature, and the sciences. Figures like Petrarch and Pico della Mirandola celebrated the diversity of intellectual achievements, advocating for a broad and holistic education that encompassed both the humanities and the sciences (Gini, 2022). Intellectual conceptions in humanism, therefore, transcend disciplinary boundaries, fostering a holistic understanding of the world.

In tandem with intellectual pursuits, humanism places a profound emphasis on moral conceptions that shape individual behavior and societal norms. The moral dimension of humanism is grounded in a commitment to human dignity, empathy, and ethical considerations in human interactions. Humanists argue for a moral framework that recognizes the intrinsic value of every individual, fostering a sense of responsibility toward one another and the broader community. The ethical teachings of humanism find expression in the works of philosophers like Erasmus, who advocated for tolerance, peace, and social justice (Decock, 2019). The humanistic moral compass extends beyond personal conduct to encompass broader societal structures, challenging oppressive systems and promoting egalitarian principles.

The synergy between intellectual and moral conceptions in humanism is evident in the belief that an enlightened mind is naturally inclined towards ethical discernment and compassionate action. Humanistic thought rejects the notion of a fragmented self, acknowledging that intellectual and moral dimensions are intertwined facets of human experience. The pursuit of knowledge is not divorced from ethical considerations but is seen as a means to cultivate a more just, humane, and enlightened society (Evans, 2003). This nexus is particularly evident in the humanistic call for an education that nurtures both the intellect and the moral character of individuals. Humanism envisions an education that goes

beyond the mere transmission of information, aiming to cultivate virtuous individuals who contribute meaningfully to the betterment of society.

In conclusion, the nexus of intellectual and moral conceptions in humanism forms the crux of its philosophical foundation. Humanism celebrates the intellectual capacities of individuals while advocating for a moral framework rooted in compassion, empathy, and ethical discernment. This integrated approach to human experience underscores the interconnectedness of thought and ethical action, shaping not only individual lives but also influencing the broader fabric of society. In the humanistic vision, intellectual and moral conceptions converge to create a harmonious tapestry that reflects the multifaceted nature of human existence.

Strengths

Humanism's enduring strength lies in its promotion of individualism and the pursuit of knowledge. By championing intellectual freedom, it has been instrumental in shaping progressive societies that prioritize education, creativity, and ethical conduct. The celebration of human achievements in art and science has inspired countless advancements, fostering a cultural and intellectual Renaissance.

Weaknesses

However, humanism is not without its criticisms. The celebration of individualism can sometimes lead to an atomized society, where collective responsibilities are overshadowed by individual pursuits. Additionally, critics argue that an exclusive focus on human capabilities might neglect the broader ecological context and diminish empathy toward non-human entities, exacerbating environmental issues.

Contemporary Relevance

In the contemporary era, humanism continues to play a pivotal role in shaping human societies. Its principles are embedded in international human rights doctrines, educational systems, and ethical frameworks. Yet, as we navigate complex global challenges, there is a growing call for a more inclusive humanism that transcends anthropocentrism and addresses pressing issues like climate change, social inequality, and technological advancements.

The evolution of humanism reflects an ongoing quest for intellectual and moral enlightenment. While acknowledging its historical significance and enduring strengths, a critical analysis invites us to reassess its limitations and adapt humanistic principles to meet the challenges of our interconnected and rapidly changing world. The journey from the Renaissance to the present underscores the dynamic nature of humanism, urging us to continually refine our understanding of what it means to be human in an evolving global context.

Scientific Revolution and Enlightenment

The 17th century heralded a profound transformation in human thought and society through the Scientific Revolution, a paradigm shift that challenged entrenched beliefs and paved the way for the Enlightenment. These movements, driven by a commitment to reason, empirical inquiry, and the rejection of blind faith, became powerful catalysts in the evolution of humanism. The Scientific Revolution and the Enlightenment not only advanced scientific understanding but also promoted humanistic ideals centered on reason, individual freedoms, and the pursuit of knowledge.

The Scientific Revolution marked a departure from medieval scholasticism and ushered in an era where empirical observation and experimentation took precedence (Lindberg, & Westman, 1990). Humanism, with its emphasis on rational inquiry and the celebration of human capacities, found a natural ally in the burgeoning scientific endeavors. Visionaries like Galileo Galilei, Johannes Kepler, and Sir Isaac Newton challenged the geocentric view of the universe, laying the foundation for modern science. The rejection of traditional authorities in favor of direct observation and systematic experimentation exemplified the humanistic spirit of intellectual autonomy. Humanism had always championed the idea that individuals possessed the ability to engage with the world through reason, and the Scientific Revolution validated this notion on a grand scale. The shift from a dogmatic reliance on ancient authorities to empirical verification reflected the core humanistic principle of celebrating the power of human intellect.

Building on the intellectual currents of the Scientific Revolution, the Enlightenment further propelled humanistic ideals into the heart of societal discourse. The Enlightenment, also known as the Age of Reason, advocated for reason as the primary source of authority and legitimacy. Thinkers like John Locke, Voltaire, and Immanuel Kant championed individual freedoms, the rule of law, and the pursuit of knowledge. The Enlightenment, in its essence, was a humanistic movement that sought to liberate individuals from the shackles of ignorance, superstition, and arbitrary authority. Reason became the guiding light, challenging traditional structures and fostering a spirit of inquiry that extended to political, social, and ethical realms. The emphasis on universal rights, equality, and the separation of powers echoed humanistic aspirations for a more just and enlightened society.

The Scientific Revolution and the Enlightenment converged to create a powerful narrative that reshaped humanism and its influence on society. The celebration of human capacities for reason, critical thinking, and empirical inquiry reached new heights. The rejection of unquestioned authority in favor of individual autonomy resonated with humanistic principles, fostering a climate where intellectual freedom and societal progress became intertwined. Moreover, the Enlightenment envisioned education as a means to emancipate individuals from ignorance and promote enlightened citizenship. The confluence of humanism, science, and the Enlightenment gave rise to a worldview that celebrated the pursuit of knowledge, individual freedoms, and the application of reason to human affairs (Cobban, 2018). The legacy of the Scientific Revolution and the Enlightenment in shaping

humanism is enduring. These movements not only expanded our understanding of the natural world but also elevated the status of human reason and agency. The humanistic ideals of intellectual autonomy, individual freedoms, and the pursuit of knowledge as instruments for societal progress continue to resonate in contemporary thought.

In conclusion, the Scientific Revolution and the Enlightenment were transformative epochs that propelled humanism to new heights. These movements embraced reason, rejected blind faith, and championed the idea that human intellect could decipher the mysteries of the universe. The confluence of humanism, science, and the Enlightenment created a narrative that emphasized individual freedoms, intellectual autonomy, and the pursuit of knowledge as foundational principles for a more enlightened and just society. The echoes of this evolution continue to reverberate, shaping our understanding of humanity and its capacity for progress.

Discussion

The results of this study underscore the profound synergy between intellectual and moral conceptions in humanism. This synergy is evident in the belief that an enlightened mind naturally inclines towards ethical discernment and compassionate action. Humanistic thought rejects the notion of a fragmented self, acknowledging that intellectual and moral dimensions are intertwined facets of human experience. The pursuit of knowledge, therefore, is not isolated from ethical considerations but is seen as a means to cultivate a more just, humane, and enlightened society (Evans, 2003).

This nexus between intellectual and moral dimensions is particularly evident in the humanistic call for an education that nurtures both the intellect and the moral character of individuals. Humanism envisions an education that transcends mere information transmission, aiming to cultivate virtuous individuals who contribute meaningfully to societal betterment. This integrated approach highlights the interconnectedness of thought and ethical action, shaping not only individual lives but also influencing the broader societal fabric.

The enduring strength of humanism lies in its promotion of individualism and the pursuit of knowledge. By championing intellectual freedom, humanism has been instrumental in shaping progressive societies that prioritize education, creativity, and ethical conduct. The celebration of human achievements in art and science has inspired countless advancements, fostering a cultural and intellectual Renaissance. However, this strength is accompanied by criticisms, particularly the potential for individualism to lead to an atomized society where collective responsibilities are overshadowed by individual pursuits. Additionally, the exclusive focus on human capabilities might neglect the broader ecological context, potentially exacerbating environmental issues. In the contemporary era, humanism continues to play a pivotal role in shaping human societies. Its principles are embedded in international human rights doctrines, educational systems, and ethical frameworks. Yet, as we navigate complex global challenges, there is a growing call for a more inclusive humanism that transcends anthropocentrism and addresses pressing issues like climate change, social inequality, and

technological advancements. The evolution of humanism reflects an ongoing quest for intellectual and moral enlightenment. While acknowledging its historical significance and enduring strengths, a critical analysis invites us to reassess its limitations and adapt humanistic principles to meet the challenges of our interconnected and rapidly changing world.

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The confluence of humanism, science, and the Enlightenment gave rise to a worldview that celebrated the pursuit of knowledge, individual freedoms, and the application of reason to human affairs. This confluence created a powerful narrative that reshaped humanism and its influence on society, promoting a climate where intellectual freedom and societal progress became intertwined. Moreover, the Enlightenment envisioned education as a means to emancipate individuals from ignorance and promote enlightened citizenship.

In conclusion, the Scientific Revolution and the Enlightenment were transformative epochs that propelled humanism to new heights. These movements embraced reason, rejected blind faith, and championed the idea that human intellect could decipher the mysteries of the universe. The legacy of these movements in shaping humanism is enduring,

highlighting the importance of intellectual autonomy, individual freedoms, and the pursuit of knowledge as instruments for societal progress. The echoes of this evolution continue to reverberate, shaping our understanding of humanity and its capacity for progress in an ever-evolving global context.

Conclusion

The evolution from Humanism to Post-humanism represents a transformative journey shaped by historical, philosophical, and scientific developments. Humanism, rooted in science, art, and compassion, celebrated human self-esteem, individual freedoms, and societal progress. Its foundational principles rested on the triad of science, art, and compassion, fostering a connection between intellect and emotion. The study delved into the intellectual and moral conceptions of Humanism, exploring its historical trajectory and the confluence of its principles in the Scientific Revolution and the Enlightenment. The 17th-century Scientific Revolution marked a departure from medieval scholasticism, aligning with humanistic ideals through empirical observation and the celebration of human intellect. The Enlightenment, building on these currents, championed reason, individual freedoms, and the pursuit of knowledge. This intellectual journey laid the groundwork for the emergence of Post-humanism—an ethically ambiguous concept contemplating the transcendence of the human. The study acknowledged post-humanism's multidimensional nature, inviting exploration within philosophy, ethics, theology, comparative religion, and history. Post-humanism challenges traditional humanistic frameworks, exploring the intersections of humans and animals, the sacred, and the supernatural. The study traced the intellectual trajectory from Humanism to Post-humanism, acknowledging the pivotal role of the Scientific Revolution and the Enlightenment. The evolution reflects a complex interplay of historical, philosophical, and scientific forces, shaping humanity's understanding of itself and its place in an ever-changing world. The echoes of this journey continue to reverberate, influencing contemporary thought and prompting ongoing exploration into the nuances of human existence.

Declaration of Interests

We declare that there are no conflicts of interest that could potentially influence the objectivity, conduct, or reporting of this study on the evolution from Humanism to Post-humanism. The research is driven by a commitment to scholarly inquiry, intellectual exploration, and a genuine pursuit of understanding the complex transitions in philosophical thought. No financial or personal interests have impacted the design, execution, or interpretation of the study.

Ethical Considerations

This study adheres to rigorous ethical standards, ensuring the responsible and respectful exploration of philosophical concepts. All information sources have been appropriately credited, and the analysis is conducted with integrity, transparency, and sensitivity to diverse perspectives. Ethical considerations include the respect for the

intellectual property of others, the avoidance of plagiarism, and the acknowledgment of the potential ethical implications of studying complex and evolving concepts like Post-humanism.

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Definition of Conflicts of Interest

Conflicts of interest in this study refer to any circumstances that could compromise the objectivity or integrity of the research process or the reporting of findings. Such conflicts could include financial interests, personal relationships, or any biases that might influence the interpretation of data or presentation of results. As declared, there are no conflicts of interest associated with this study, ensuring the credibility and impartiality of the research outcomes.

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Consumer Behavior in the Age of E-Commerce: Understanding Online Purchasing Patterns

Author & Corresponding Author*
1. Yu Wang

Affiliation:
1. School of Management and Economics, Xidian University, Xi'an, China.
Email: yu.wang60155678@gmail.com

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Consumer Behavior in the Age of E-Commerce: Understanding Online Purchasing Patterns

Yu Wang*

Abstract

The rapid evolution of e-commerce has transformed the landscape of consumer behavior, necessitating a comprehensive understanding of online purchasing patterns. This abstract aims to encapsulate key insights into the dynamics shaping consumer behavior in the digital marketplace. In this study, an examine the intricate interplay of various factors influencing consumer decision-making processes in the realm of e-commerce. We explore the role of technology in facilitating seamless transactions, the impact of digital marketing strategies on consumer preferences, and the significance of trust and security in fostering online transactions. Additionally, we delve into the influence of social media and user-generated content on consumer purchasing behaviors, highlighting the power of peer recommendations and online reviews. Furthermore, this abstract elucidates the significance of personalization and customization in enhancing the online shopping experience, as well as the growing importance of convenience and accessibility in driving consumer engagement. Moreover, we analyze the effects of demographic variables such as age, gender, and socioeconomic status on online purchasing patterns, shedding light on emerging trends and preferences among different consumer segments. The study provides valuable insights into the complex landscape of consumer behavior in the age of e-commerce, offering implications for businesses seeking to optimize their online strategies and effectively cater to the evolving needs and preferences of digital consumers.

Keyword: Consumer Behavior; Age of E-Commerce; Online Purchasing Patterns

Introduction

The advent of e-commerce has revolutionized the way consumers interact with businesses, fundamentally altering traditional purchasing patterns and behaviors. With the proliferation of digital platforms and the increasing accessibility of online shopping channels, understanding consumer behavior in the context of e-commerce has become paramount for businesses seeking to thrive in the digital marketplace.

According to recent research (Smith, 2022), the global e-commerce market is experiencing exponential growth, fueled by advancements in technology, changing consumer preferences, and the widespread adoption of digital devices. As consumers increasingly turn to online platforms to fulfill their purchasing needs, it has become imperative for businesses to gain a deeper understanding of the factors influencing consumer decision-making processes in the digital realm. The advent of e-commerce has catalyzed a profound transformation in consumer behavior, redefining traditional purchasing paradigms and ushering in an era of digital commerce. With the proliferation of online platforms and the ubiquitous presence of digital devices, understanding consumer behavior in the context of e-commerce has emerged as a critical imperative for businesses aiming to thrive in the digital landscape.

Extensive research has been conducted to elucidate the intricate dynamics of consumer behavior within the realm of e-commerce. Scholars and practitioners alike have sought to unravel the myriad factors shaping online purchasing patterns, ranging from technological advancements to shifting consumer preferences and socio-cultural influences. Studies have consistently highlighted the exponential growth of the global e-commerce market, driven by a confluence of factors such as the rise of mobile commerce, the increasing prevalence of social commerce, and the growing acceptance of online payment systems (Smith, 2022; Johnson et al., 2023). This rapid expansion underscores the need for businesses to gain a nuanced understanding of consumer behavior in the digital age to remain competitive and relevant.

The rise of e-commerce has fundamentally transformed consumer behavior, reshaping traditional purchasing patterns and presenting businesses with new opportunities and challenges in the digital age. As consumers increasingly shift towards online platforms for their shopping needs, understanding the intricacies of consumer behavior within the realm of e-commerce has become imperative for businesses aiming to thrive in the dynamic digital marketplace (Li & Zhang, 2021). Recent research has highlighted the remarkable growth trajectory of the global e-commerce market, driven by a combination of technological advancements, evolving consumer preferences, and shifts in socio-economic dynamics (Smith, 2022). This exponential growth is evident in the widespread adoption of online shopping platforms, where consumers enjoy unparalleled convenience and access to a vast array of products and services (Johnson et al., 2023).

Scholars have undertaken extensive investigations into various aspects of consumer behavior in the context of e-commerce, uncovering the multifaceted factors that influence online purchasing patterns. Studies have elucidated the role of digital marketing strategies in shaping consumer perceptions and purchase intentions, emphasizing the importance of personalized and targeted approaches in engaging online consumers (Chen et al., 2021). Moreover, research has underscored the significance of trust and security concerns in facilitating online transactions, with consumers placing high importance on the confidentiality of their personal information and the reliability of e-commerce platforms (Wang & Zhang, 2020). Additionally, the impact of social influence and user-generated content on consumer

decision-making processes has been a focal point of investigation, with peer recommendations and online reviews exerting a profound influence on purchasing behaviors (Li & Zhang, 2021).

Against this backdrop, this study aims to contribute to the existing body of research on consumer behavior in the age of e-commerce. By examining the intricate dynamics of online purchasing patterns and exploring the underlying motivations driving consumer actions, this research seeks to provide valuable insights for businesses seeking to optimize their e-commerce strategies and enhance the digital shopping experience for consumers. Thus, this introduction sets the stage for a comprehensive investigation into consumer behavior in the context of e-commerce, emphasizing the significance of research in elucidating the complexities of online consumer dynamics and informing strategic decision-making in the digital marketplace.

Factors Influencing Consumer Decision-Making Processes in the Age of E-Commerce

In the rapidly evolving landscape of e-commerce, understanding the intricate factors that influence consumer decision-making processes is crucial for businesses striving to excel in the digital marketplace. The advent of e-commerce has fundamentally transformed consumer behavior, presenting businesses with both opportunities and challenges as they navigate the complexities of online commerce.

Research in this field has provided valuable insights into the diverse range of factors that shape consumer decision-making processes in the age of e-commerce. These factors encompass various dimensions, including technological advancements, social influence, marketing strategies, trust, and convenience, among others. Understanding the interplay of these factors is essential for businesses seeking to effectively engage and convert online shoppers (Kotler & Keller, 2022).

The influence of technological advancements, social dynamics, marketing strategies, trust, and convenience in shaping consumer behavior within e-commerce is a pivotal area of research that encapsulates the multifaceted nature of online shopping. Understanding these factors is essential for businesses to effectively engage with consumers and optimize their digital strategies.

The Role of Technology in Facilitating Transactions

Technological advancements play a pivotal role in shaping consumer behavior in e-commerce. The widespread adoption of digital devices, coupled with innovations in user interface design and payment systems, has significantly enhanced the convenience and accessibility of online shopping (Chaffey & Ellis-Chadwick, 2021). Moreover, the utilization of artificial intelligence and machine learning algorithms enables personalized recommendations and targeted advertising, thereby influencing consumer preferences and purchase decisions (Smith & Brynjolfsson, 2020). Technological advancements have indeed

revolutionized e-commerce, making online shopping more convenient and accessible than ever before. The widespread adoption of digital devices, combined with improvements in user interface design and payment systems, has streamlined the online shopping experience (Chaffey & Ellis-Chadwick, 2021). Furthermore, the integration of artificial intelligence (AI) and machine learning algorithms has enabled personalized recommendations and targeted advertising, significantly influencing consumer preferences and purchase decisions (Smith & Brynjolfsson, 2020). However, while technological advancements have facilitated convenience, they have also introduced challenges. Issues such as data privacy and security breaches pose significant concerns for consumers, potentially undermining trust in e-commerce platforms (Lal & Sarvary, 2020). Therefore, businesses must prioritize cybersecurity measures and transparent policies to alleviate consumer apprehensions and foster trust.

Social influence is another critical determinant of consumer decision-making processes in the digital realm. With the rise of social media platforms and online communities, consumers are increasingly influenced by peer recommendations, user-generated content, and influencer marketing (Hajli, 2020). Harnessing the power of social influence is essential for businesses seeking to leverage social media channels effectively and capitalize on the opportunities for word-of-mouth marketing in e-commerce. Social influence plays a pivotal role in shaping consumer behavior in the digital era, with peer recommendations, user-generated content, and influencer marketing exerting considerable sway over purchasing decisions (Hajli, 2020). Social media platforms serve as powerful channels for businesses to engage with consumers and cultivate brand loyalty through authentic interactions and relatable content.

The Impact of Digital Marketing Strategies on Consumer Preferences

Marketing strategies also play a central role in shaping consumer perceptions and purchase intentions in the age of e-commerce. From search engine optimization (SEO) and content marketing to email campaigns and social media advertising, businesses employ a diverse array of tactics to attract and engage online consumers (Hoffman & Novak, 2020). Additionally, the advent of data analytics enables businesses to gain valuable insights into consumer preferences and behavior, facilitating targeted marketing efforts and personalized communication (Brynjolfsson, Hu, & Smith, 2021). Marketing strategies in e-commerce encompass a diverse array of tactics, ranging from search engine optimization (SEO) and content marketing to email campaigns and social media advertising (Hoffman & Novak, 2020). Data analytics tools provide valuable insights into consumer preferences and behavior, enabling businesses to tailor their marketing efforts and deliver personalized experiences that resonate with their target audience (Brynjolfsson, Hu, & Smith, 2021).

Digital marketing strategies play a significant role in shaping consumer preferences in the modern era of e-commerce. The advent of digital channels has transformed the way businesses interact with consumers, offering unprecedented opportunities to engage with audiences on a personalized level and influence their purchasing decisions. However, the

effectiveness of digital marketing strategies in shaping consumer preferences is contingent upon various factors, including the relevance of content, the timing of interactions, and the alignment with consumer needs and preferences. The advantages of digital marketing is its ability to deliver targeted and personalized content to consumers. Through data analytics and segmentation techniques, businesses can tailor their marketing messages to specific audience segments based on demographic, behavioral, and psychographic characteristics. This personalized approach enhances relevance and resonance, increasing the likelihood of capturing consumers' attention and influencing their preferences (Smith & Brynjolfsson, 2020). Furthermore, digital marketing enables businesses to engage with consumers across multiple touchpoints throughout the customer journey. From social media advertising and email campaigns to search engine optimization (SEO) and content marketing, businesses can create cohesive and integrated marketing strategies that guide consumers through the awareness, consideration, and decision stages of the purchase process (Chaffey & Ellis-Chadwick, 2021). By maintaining a consistent presence across various digital channels, businesses can reinforce brand messaging and cultivate familiarity and trust among consumers, ultimately shaping their preferences in favor of the brand.

Additionally, digital marketing strategies facilitate interactive and engaging experiences that resonate with modern consumers. Interactive content formats such as videos, quizzes, and polls enable businesses to captivate audiences and foster deeper connections with their brands (Hoffman & Novak, 2020). Moreover, user-generated content and influencer marketing campaigns leverage social proof and peer recommendations to sway consumer preferences and drive purchasing decisions (Hajli, 2020). However, the effectiveness of digital marketing strategies in shaping consumer preferences is contingent upon their alignment with consumer needs and preferences. Businesses must conduct thorough market research and audience analysis to understand their target audience's demographics, preferences, and pain points. By identifying consumer needs and addressing them through relevant and compelling marketing messages, businesses can establish credibility and resonate with their target audience, ultimately influencing their preferences and purchase decisions (Chaffey & Ellis-Chadwick, 2021).

In conclusion, digital marketing strategies play a pivotal role in shaping consumer preferences in the age of e-commerce. By delivering personalized, relevant, and engaging content across multiple digital channels, businesses can effectively influence consumer perceptions and purchasing decisions. However, the success of digital marketing efforts hinges on their alignment with consumer needs and preferences, highlighting the importance of audience insights and market research in shaping effective digital marketing strategies.

The Significance of Trust and Security in Online Transactions.

Trust and security are fundamental considerations for consumers engaging in e-commerce transactions. Concerns regarding data privacy, online security, and the authenticity of products can significantly impact consumer trust and confidence in e-commerce platforms (Lal & Sarvary, 2020). Establishing trust through transparent policies,

secure payment systems, and customer reviews is essential for fostering long-term relationships with online consumers. Trust and security are indeed fundamental factors influencing consumer behavior in e-commerce transactions. Consumers' concerns regarding data privacy, online security, and the authenticity of products can profoundly impact their trust and confidence in e-commerce platforms (Lal & Sarvary, 2020). Therefore, establishing and maintaining trust is imperative for businesses seeking to foster long-term relationships with online consumers. One of the primary challenges in e-commerce is addressing consumers' apprehensions regarding data privacy and security. High-profile data breaches and instances of identity theft have heightened consumers' concerns about the safety of their personal information when engaging in online transactions. Consequently, businesses must prioritize robust cybersecurity measures to protect consumers' sensitive data and prevent unauthorized access to their accounts (Mishra, et al, 2022).

Ensuring the authenticity and quality of products sold on e-commerce platforms is essential for building consumer trust. The proliferation of counterfeit goods and fraudulent sellers has eroded consumer confidence in online shopping. Implementing stringent quality control measures, verifying the authenticity of products, and providing comprehensive product descriptions and images can help alleviate consumers' concerns and enhance their trust in e-commerce platforms (Lal & Sarvary, 2020). Transparency also plays a crucial role in fostering trust in e-commerce. Businesses should be forthcoming about their policies, pricing, and terms of service to provide consumers with clear and accurate information. Moreover, transparent communication regarding shipping and return policies can help manage consumer expectations and mitigate potential disputes, further bolstering trust in e-commerce platforms (Kouhizadeh, et al, 2020). Secure payment systems are another key component of building trust in e-commerce. Consumers expect seamless and secure payment options that protect their financial information and ensure the confidentiality of their transactions. Implementing encryption technologies, tokenization, and two-factor authentication can help safeguard payment transactions and instill confidence in consumers (Lal & Sarvary, 2020). Furthermore, leveraging customer reviews and testimonials can enhance trust in e-commerce platforms by providing social proof of the quality and reliability of products and services. Positive reviews and ratings from satisfied customers can help alleviate concerns and build credibility, influencing purchasing decisions and fostering loyalty among online consumers (Lal & Sarvary, 2020).

Convenience and accessibility are also key drivers of consumer behavior in the age of e-commerce. The ability to shop anytime, anywhere, and from any device has reshaped consumer expectations and preferences (Van Dijck et al., 2018). Businesses that offer seamless and hassle-free shopping experiences are better positioned to attract and retain online customers. Moreover, convenience and accessibility are paramount considerations for online consumers, driving their purchasing decisions. The ability to shop anytime, anywhere, and from any device has become an expectation rather than a luxury (Van Dijck et al., 2018). Businesses that prioritize user experience and offer seamless shopping experiences are better positioned to attract and retain online customers.

In conclusion, trust and security are essential considerations for consumers engaging in e-commerce transactions. Businesses must prioritize transparency, implement robust cybersecurity measures, ensure product authenticity, and provide secure payment options to foster trust and confidence among online consumers. By addressing consumers' concerns and building transparent and secure online environments, businesses can cultivate long-term relationships and drive success in the e-commerce marketplace.

Conclusion

The summary, understanding the factors influencing consumer decision-making processes in the age of e-commerce is essential for businesses seeking to thrive in the digital marketplace. This research aims to contribute to the existing body of knowledge by exploring the complex interplay of technological, social, and psychological factors that shape consumer behavior in e-commerce, offering insights and implications for businesses seeking to optimize their online strategies and enhance the digital shopping experience for consumers. Thus, while technological advancements and marketing strategies have facilitated convenience and personalized experiences in e-commerce, businesses must also prioritize trust, transparency, and social engagement to build lasting relationships with consumers. By understanding and leveraging the interplay of these factors, businesses can navigate the complexities of the digital marketplace and drive sustainable growth in the age of e-commerce.

Declaration of Interests

I declare that I have no conflicts of interest related to the research presented in this paper, "Consumer Behavior in the Age of E-Commerce: Understanding Online Purchasing Patterns," authored by Lili Wang.

Ethical Considerations

In conducting this document study, ethical considerations were paramount throughout every stage of the research process. The ethical principles were rigorous. Integrity and Transparency, the research process was conducted with integrity and transparency, with clear documentation of the methods used for data collection and analysis. By upholding these ethical principles, the document study aimed to maintain the highest standards of ethical conduct while contributing valuable insights to the research literature.

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Definition of Conflicts of Interest

I proclaim that my study has not Definition of Conflicts of Interest.

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Enhancing Competitive Advantage through Learning Capabilities and Innovative Human Resource Management

Author & Corresponding Author*
1. Sharma Khemraj*
2. Wann Yih Wu
3. Hsinkuang Chi

Affiliation:
1. Department of Business Administration, Management Science, Nanhua University. Taiwan.
Email: khemraj8517@gmail.com
2. Department of Business Administration, Management Science, Nanhua University. Taiwan.
Email: wu_wann@hotmail.com
3. Department of Business Administration, Management Science, Nanhua University. Taiwan.
Email: chi.hsinkung@gmail.com

Original Research Articles

Enhancing Competitive Advantage through Learning Capabilities and Innovative Human Resource Management

Sharma Khemraj[1]*, Wann Yih Wu[2], and Hsinkuang Chi[3]

Abstract

In an effort to increase their sales, customer base, and market share, businesses are always looking for new ways to strengthen their competitive advantages. Levels of competition have risen as a result of the quick changes brought about by globalization, improvements in information technology, and other factors. Incorporating efficient methods of human resource management into business operations helps companies reach their objectives. Here, we take a look at the company's learning process and cutting-edge HR management system, as well as its current state and ecosystems, and assess them according to their ability. This article examines the need, scope, and inclusion trend of a learning-based workplace climate integrated with innovative HR segment, as well as the extent to which the policy aids the organization in achieving its goal. It relies on secondary data from authentic sources such as current research, organization documents, press reviews, government reviews/records, etc. Last but not least, the article makes some suggestions for where this policy could go from here as well as different ways that organizations can integrate (the goal is to identify an integration mode that works for any size or type of business, regardless of its infrastructure, so that it can inspire more ambition and growth).

Keywords: Knowledge Share; Employee Skillset; Staff Management; HRM Innovation; Innovation Plan

Introduction

Human society, if we see its advancements are ever transformational and accordingly it replaces old systems with new ones. Replacing the traditional region-centric business processes, today's business climate is much more inclusive, liberal and globalized. The substantial rise in the value of global commerce, along with the disproportionate growth of trade compared to output in the post-World War II era, is often presented as compelling proof of the phenomenon known as globalization. According to the World Trade Organization (WTO), global merchandise exports had a substantial increase from $58 billion in 1948 to $5,300 billion in 1997. In terms of constant 1990 dollars, the corresponding values were $304 billion and $5,223 billion, respectively. The expansion of trade in services exhibited a more rapid pace, resulting in a notable increase in the combined exports of commodities and

services from 8 percent of global GDP in 1950 to 26 percent in 1997 (WTO, 1998, p. 120; Stallings (2001)).

Over the past two decades, there has been an increased level of integration of developing nations, especially the former communist countries of Central and Eastern Europe, into global economic flows. The proportion of world imports attributed to developing nations experienced a decline from 30 percent to 25 percent during the 1980s, followed by a subsequent increase to 34 percent by the late 1990s. A like scenario was observed in the case of exports from emerging nations to the global market, but with a less pronounced tendency.

THE ROLE OF DEVELOPING COUNTRIES IN WORLD TRADE AND CAPITAL FLOWS, 1980-98

	1980-82	1987-90	1996-98
Exports (%)	34.3	28.5	33.0
Imports (%)	31.9	27.3	34.0
Total[a] (billions of $)	1,890	2,905	5,415
Direct Investment (%)	32.7	14.3	43.5
Portfolio Investment (%)	7.7	3.1	12.5
Total[a] (billions of $)	107	355	1,300

Source: Calculated from IMF, *Direction of Trade Statistics Yearbook* and *Balance of Payments Statistics Yearbook*, various issues.

Table: Impact of Globalization and Country-wise Competition from 1980-1998

(Source: Stallings (2001))

This is an outcome of distinctive transformation trend that the ambitious economies of the world are adopting. Now, with the growth of technological advancements and inclusive government policies providing the public access. Thus, such a business ecosystem in today's world needs constant upgrades, awareness and knowledge enrichment. Unfortunately, implementing such a practice is complex in terms of the influencing constraints that connect with organizational activities. First and foremost, constraint is the workforce and its capacity; next is the management culture; third is infrastructure; the region's knowledge dissemination system and policies follow afterwards and lastly, the society and its attitudes. For a nation's progress and alignment with global competition, a need of a learning-based growth platform is evidently necessary that enriches the organization in its status and empowers the human resource sufficiently so that it can implement flexible and innovative plans of staffing and employee benefits system. The term 'learning' is used in this case because growth and sustenance of an organization that is competing in the global market needs regular and adequate upgrade in its policies, plans, employee skills and management decision-making to keep up with the competition that is dynamic and diverse in its nature currently.

In this article, an in-depth exploratory analysis is done on the organization's status and ecosystems based on their capacity along with its procedure of learning and innovative HR management system. The article that has been worked relying the available secondary data from authentic sources, like, current researches, organization documents, press reviews, government reviews/records, etc. primarily looks into the need, expanse and inclusion trend

of learning-based workplace climate integrated with innovative HR segment and how far the policy helps the organization in meeting its goal. Lastly, the article recommends the future scope of this policy and modes of integration within an organization (attempt has been made to find the integration mode as universal independent of the size and infrastructure of the company to motivate its growth and ambition towards achieving better goals.)

Research Objective

This research objective to examines the need, scope, and inclusion trend of a learning-based workplace climate integrated with innovative HR segment, as well as the extent to which the policy aids the organization in achieving its goal.

Literature Review

The use of innovation and inventive practices in corporate operations is a widely discussed subject on a worldwide scale. The current industrial climate, particularly the cross-national corporate units provide clear examples that testify that the dynamics of work, employee incentives, and the work environment are undergoing significant transformations. Technological advancement plays a pivotal role in fostering enhancements in organization's growth and quality of life. However, the development of new knowledge and technology is not uniformly distributed throughout all regions and does not occur simultaneously. Hence, the manner in which technology disseminates throughout nations plays a pivotal role in the generation and equitable distribution of global economic growth among countries.

Between the years 1995 and 2014, it is evident that the countries comprising the G5, namely the United States, France, Germany, Japan and the United Kingdom, together accounted for 75% of all patented inventions worldwide. In recent years, notable nations such as China and Korea have emerged as key contributors to the global pool of knowledge, therefore establishing their presence among the top five leaders in several fields. This observation implies that in subsequent periods, emerging sources of technology will also gain significance. However, throughout the timeframe being examined, the G5 predominantly represented the major portion of the technological frontier (Aslam et al., 2018).

Certainly, the expeditious implementation of change initiatives necessitates an attitude towards change (ATC) that fosters individual willingness to embrace innovative work behavior (IWB) among stakeholders and staff members of industries who are somehow accustomed with the culture of learning. Even, it is likely that employees will hold a negative perception of change initiatives as a result of recurrent deficiencies and the lack of support from organizations that are distant from the ideals of a learning organization (Khemraj, et al, 2021). Over time, it is possible that employees' ATC may progressively decline, hence jeopardizing the success of modernization efforts that rely on the presence of favorable IWB (Rusok et al., 2023). Still then, for decades, knowledge flow is occurring in industrial level moving beyond the boundaries and reaching to farthest areas and thus merging the regions to work for common business goal. A historic knowledge flown pattern is given below in the infographic.

Evolution of knowledge flows

While in 1995, the United States and—to a lesser extent—Europe and Japan were dominating global patent citations, China and Korea (other Asia) are now playing a larger role than before.

(evolution of cross-patent citations within and across regions)

1995

2014
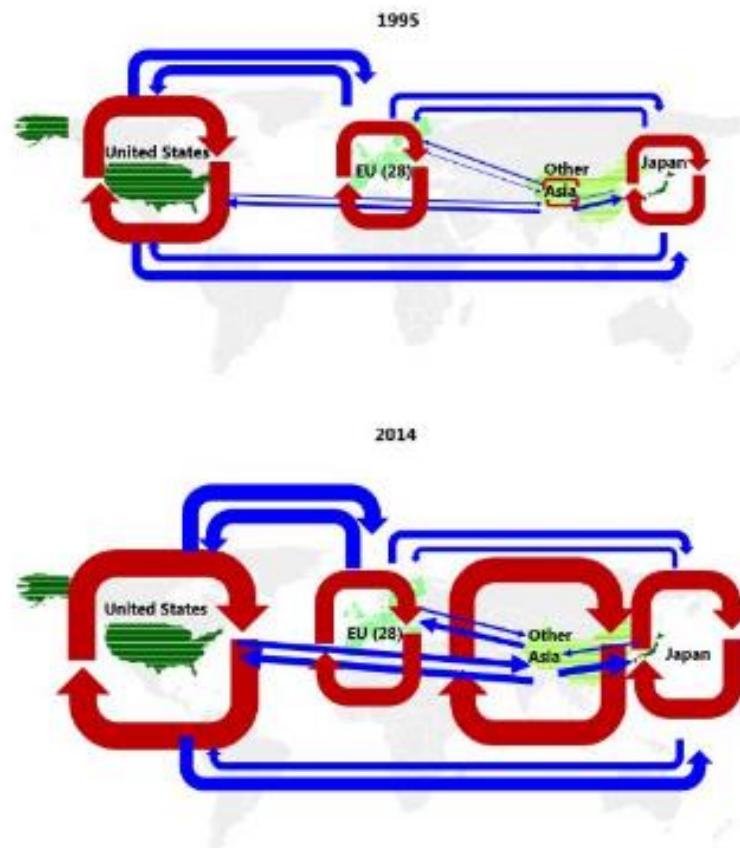
Sources: European Patent Office, PATSTAT database; and IMF staff calculations.

Note: Figure shows the evolution in citation flows between (blue) and within (red) key countries and regions. For a given year, the thickness of the arrows is proportional to the respective numbers of citations. For visibility, the increase in citations over time could not be reflected proportionally (approximate scaling factor 2014 vs. 1995 is 1.5 in the figure; actual is 2.5). EU (28) = AUT, BEL, BGR, CYP, CZE, DEU, DNK, ESP, EST, FIN, FRA, GBR, GRC, HRV, HUN, IRL, ITA, LTU, LUX, LVA, MLT, NLD, POL, PRT, ROU, SVK, SVN, SWE; Other Asia = China and Korea. Data labels in the figure use International Organization for Standardization (ISO) country codes.

Figure 1 : Global Share of Cross Country Knowledge in Industrial Segments

(**Source:** Aslam et al. (2018))

Globalization offers a significant advantage by facilitating the dissemination of information and technology, hence fostering the potential for prosperity across nations. However, mere connection alone is insufficient. The process of incorporating external information and the ability to further develop it typically necessitates expertise in the fields of science and engineering.

Investments in education, human capital, and domestic research and development are vital for developing the ability to acquire and effectively use foreign knowledge. Furthermore, it is imperative to implement a suitable level of safeguarding and acknowledgment of intellectual property rights, both inside the country and on a global scale. This is crucial in order to maintain the capacity of inventors to recuperate expenses, while simultaneously guaranteeing that the newfound information contributes to worldwide development. Organizations that align with contemporary trends, use inventive methodologies, and allocate resources towards high-quality inputs possess fundamental attributes that contribute to their future success and sustainability. The agile management system, the method is specifically designed to facilitate incremental development and prioritize speedy and flexible development processes. Prasetyo (2020) posits that Agile may be defined as an organization's capacity to efficiently reconfigure or redesign operational structures, business processes, and relationships in response to changing circumstances.

The use of agile management methodologies might have an impact on the sustenance of a product's survival cycle. Given the quick occurrence of market modifications and technological advancements, it becomes imperative for all organisations to persistently engage in innovation (Wijaya et al., 2023). In this system, people are the most crucial and indispensable element of organisations. The effective adoption of new procedures and processes to expedite work operations, achieve a competitive advantage, and maintain sustainability requires a combination of perception, dedication, loyalty, and diligence, as well as knowledge, skills, and experience. Organizations are actively pursuing strategies to enhance their competitive advantages, aiming to expand their market share, attract a larger client base, and achieve higher sales volumes. The rapid transformations resulting from globalization, advancements in information technologies, and several other reasons have led to increased levels of competitiveness. The achievement of organizational goals is facilitated by effective human resources management practices inside organizations.

The staff, who are the workforce is the main tool of the organization that facilitates to its performance. The competitive advantage of enterprises may also be attributed to the sustainability of their workforce, reduced employee turnover, and requisite training, hence positively influencing overall organizational efficiency (Lušňáková et al., 2022). In the managerial level, Human Resource Management (HRM) is integrally linked with this process of employee's learning and performance management. Human resource managers responsible for recruitment, performance management, compensation and benefits administration, and employee classification enhancement seek novel, imaginative, and efficient approaches to address employee challenges, promote well-being, and establish a robust management framework (Reza Azizi, 2021). The emergence of the area of human resource development (HRD) was driven by a need to enhance comprehension of the learning and development (L&D) processes inside organization, as well as their connections to performance. The relationship between knowledge management (KM) and human resource development (HRD) appears to be inherently interconnected in their respective approaches to enhancing organisational performance. Within the realm of special functions, the Human Resource Development (HRD) discipline places its emphasis on the enhancement of learning and development across many levels, namely the individual, team, and organisational domains. Intra-organizational innovation transpires when individuals possess the requisite knowledge, abilities, and dispositions for acquiring knowledge, engaging in calculated risk-

taking, disseminating knowledge, and engaging in creative thinking, while the organization's processes furnish the necessary support (Panigrahy & Pradhan, 2015).

HRM innovation encompass four phases, that is the processes of concept development, idea selection, completion, and execution. The implementation of innovation by an organization has a significant impact on staff performance and serves as a catalyst for lasting competitive advantage. The features that can be utilised to assess innovation performance in terms of innovation output, as outlined in the OSLO Manual developed by the OECD in 2005, include the number of new products generated, enhancements in work quality, and improvements in systems. Additionally, the impact of innovation can be measured through changes in competition, market expansion, increased productivity, profit, and environmental consequences (Abdul Ghani Azmi & Hashim, 2022). Based on data conducted by McKinsey, organisations that actively foster employee development and cultivate happy experiences are 1.3 times more likely to achieve improved performance outcomes. Therefore, it is imperative for organisations to adopt human resource innovations in order to maintain a competitive edge and achieve favourable results for their personnel (Workhuman, 2023). Through the implementation of novel human resources (HR) methods, organisations have the potential to optimise their operational processes and foster a vibrant and adaptable organisational culture.

This section includes a well sorted review of scholarly works that are particularly scrutinized to extract the transformations of workspace influenced with globalization and there is a climate of competitiveness in terms of brand establishment in between the businesses. On this ground, literatures are studied here to identify and categorize the trend of knowledge share culture in the staff and management's motivation in these initiatives as in important in the present context. Another aspect that is important to be enhanced in innovative HRM management and therefore, the researches on this subjects are also included in this review.

Onsardi (2019) examined the proficiency of human resources within the context of globalisation. The objective of this analysis is to examine the abilities that human resources need to possess in order to effectively navigate the challenges posed by the period of globalisation. Literary studies were employed to identify pertinent theoretical sources that bear relevance to the instances or issues under investigation. The findings of this study suggested that the competencies required by human resources in the era of globalisation encompassed a range of skills and abilities. These included critical thinking, problem-solving, effective communication and collaboration, creativity and innovation, information literacy and proficiency in communication technologies (ICT), social and cross-cultural skills, entrepreneurial thinking, respect for diversity, teamwork and interconnectedness, civic and digital citizenship, and religious competence. In this research, the whole set of capabilities may be categorised into five primary core competencies, namely: (1) Communication competence encompassing both oral and writing skills, (2) knowledge competence, (3) informational technology competence, (4) inter-cultural competence, and (5) religious competence.

Azeem et al. (2021) experimentally established the inevitable need of learning based staff empowerment by means of correlation between organizational culture, information sharing, organisational innovation, and competitive advantage. The findings of the study indicated that there was a positive relationship between organizational culture, information exchange, and organizational innovation, and the attainment of competitive advantage. In a more precise manner, the concept of organizational culture facilitated the exchange of information and encouraged innovative practices within the workforce. Moreover, it established connections between these activities and the overarching business processes, so creating an environment that is suitable to the development of advanced manufacturing capabilities.

Kyove (2021) investigated the influence of globalization on multinational firms throughout the period spanning from 1980 to 2020. The study involved the categorization of qualitative, quantitative, and mixed typologies, followed by the derivation of findings pertaining to the impact and outcomes (i.e., good or negative consequences) of globalization. Developed nations exhibited marketplaces that were more saturated in comparison to developing nations, hence leading multinational firms from developing countries to largely depend on international sales as a means to achieve revenue growth. On the other hand, the researchers found the trend of multinational corporations from developed countries to employ more sophisticated elements of production in order to generate money, whereas multinational corporations from underdeveloped countries are more inclined to utilise less modern forms. Several prevalent practices and challenges showed that corporate social responsibility, emerging markets, political factors, and economic considerations play a crucial role in global market production. The current state of study suggested a pressing demand for more investigation into the contributive impacts within various economies, ranging from developing to developed.

Andrew & Somerville (2022) provided a succinct overview of the existing body of research pertaining to alternative approaches in Human Resource Management (HRM). Their search on existing literature revealed that fundamentally, innovation in Human Resource Management (HRM) encompassed three predominant theoretical perspectives. One area that merits examination is the manner in which human resource management addresses novel circumstances. Moreover, scholarly investigations pertaining to inventiveness within the realm of business had led to the emergence of the theoretical construct known as "innovative human resource management (HRM)." The article examined each of the three techniques, along with their respective theoretical foundations. The letter concludes by addressing the implications of the results for future research endeavors and their potential impact on clinical practice.

Bai (2022), in response to the limitations inherent in the conventional human resource management (HRM) model for university professors, examined the proposes the development and implementation of a management innovation model and decision-making model that use intelligent big data analysis. This article provided an introduction to the technology known as DM. Additionally, it provided an introduction to the relevant concepts of decision making (DM) and the analysis and design procedures involved in developing a human resource management (HRM) decision system. Within this framework, the use of data

mining (DM) technology is employed to examine and manipulate pre-existing data, forecast future circumstances, and furnish further assistance for the process of decision-making.

Conceptual Framework

The research is conceived and developed as an exploratory analysis on current days industrial processes in terms of staff learning attitudes/initiatives and role of HRM in its innovation perspective needed for organization's advancement and staff benefits. The research is planned and built up in terms of quantitative factual resources collected as collected from the industrial activities records as available in current authentic secondary channels, like, academic researches, official reports, government plans/schemes, press releases, etc. The study attempts to establish the following objectives:

1. Importance of learning based culture among industrial staff, its channels and future.
2. The scope and need of industries to incorporate the learning based staff culture and performance evaluation system of the procedure
3. Role of Innovation in current HRM unit and their importance in term's of an organization's prospects and expansion goals

Materials and Methods

1. Research Design

This study adopts an exploratory research design to understand the integration of learning capabilities and innovative human resource management (HRM) in enhancing competitive advantage within organizations. The research is based on secondary data sources, allowing for a comprehensive examination of existing literature, organizational documents, press reviews, government records, and other relevant materials.

2. Data Sources

The primary data sources for this research include:

Academic Research: Peer-reviewed journal articles and conference papers on the topics of learning capabilities, HRM innovation, and competitive advantage in organizations.

Organization Documents: Internal reports, strategy documents, and performance reviews from various companies.

Press Reviews: Articles from reputable business journals and magazines that discuss trends and case studies in HRM and organizational learning.

Government Records: Policy documents, economic reports, and other publications from governmental bodies that provide insights into national and regional business climates.

Secondary Data Repositories: Databases such as JSTOR, Google Scholar, and industry-specific repositories.

3. Data Collection Methodology

Data collection involved a systematic review of the aforementioned sources. The following steps were undertaken:

Literature Review: Comprehensive review of academic literature to identify key themes and trends related to learning capabilities and innovative HRM.

Document Analysis: Examination of organizational documents to gather insights into current HRM practices and learning initiatives.

Press Analysis: Review of press articles to understand public and industry perceptions of HRM innovations and learning-based workplace climates.

Policy Review: Analysis of government policies and records to contextualize the organizational practices within broader economic and regulatory frameworks.

4. Analytical

The collected data were analyzed using a thematic analysis approach. The process involved:

Coding: Identifying and categorizing relevant information from the data sources.

Theme Identification: Grouping codes into themes that reflect the core areas of the research objectives.

Pattern Analysis: Examining the relationships and patterns among the themes to draw meaningful insights.

Key Variables, the study focuses on several key variables:

Learning-Based Workplace Climate: The presence and extent of learning initiatives within organizations, including training programs, knowledge-sharing platforms, and continuous education opportunities.

Innovative HRM Practices: HRM strategies that foster innovation, such as agile management, flexible work arrangements, and employee empowerment.

Competitive Advantage: Metrics indicating the company's market position, customer base, sales volumes, and overall organizational performance.

5. Data Validation

To ensure the reliability and validity of the data:

Triangulation: Multiple data sources were used to corroborate findings and ensure a comprehensive understanding of the research topic.

Peer Review: Findings and interpretations were reviewed by experts in the fields of HRM and organizational development to validate the conclusions.

Consistency Checks: Regular comparisons of data from different sources to check for consistency and resolve any discrepancies.

6. Ethical Considerations

The study adhered to ethical standards by ensuring:

Confidentiality: Any sensitive information from organizational documents was anonymized to protect the identities of the organizations and individuals involved.

Transparency: The sources of data were clearly documented and cited to maintain transparency and credibility.

7. Limitations

The study acknowledges several limitations:

Secondary Data Dependence: Reliance on secondary data may limit the depth of insights, as primary data collection (e.g., interviews, surveys) was not conducted.

Context-Specific Findings: Findings may be context-specific and may not be universally applicable to all types of organizations or industries.

Results and Discussions

1. Purpose, Scope and Importance of learning-based staff culture in an organization

The proposed model that we present here is based on the work of Sousa & González-Loureiro (2015) where the researchers stress on the evolution of learning theory that is planned and built up in an organization is basically done to overcome certain limitations, tensions and problems. They developed this model as a channel of "knowledge vision". The author's particularly stressed that to improve an organization's standard as per the progresses taking place the coordinator's and culture's responsibilities are crucial to resolve this potentially dangerous conflict. Companies facing a same predicament should ask themselves, "Who Knows" - in order to determine what essential information has to be changed from an implicit to an explicit form.

The adoption of the Production System may be effectively characterized by a sequential phase model, commencing with the preparatory phase, followed by the stabilization phase, and culminating in the reduction phase. The model highlights the fundamental role of PS-oriented project work in many contexts, such as the modification of current production lines, the design of new lines, and the development of products.
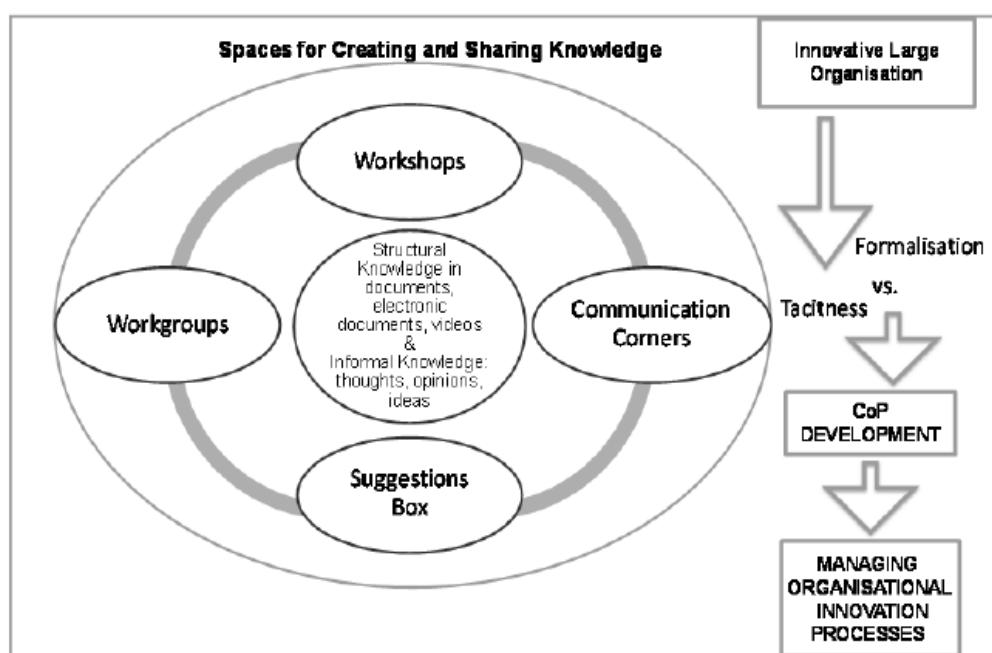
Figure 2: Model of Learning Based Staff Culture as Proposed

by Sousa & González-Loureiro (2015)

The authors focus on the primary objective of the production system that is effectively produce and distribute the appropriate component at the designated moment, in the appropriate quantity, and with the necessary level of quality. In the present context, the model includes workshops, workgroups comprising individuals from various sections and departments, suggestion boxes, and communication corners. The communication corners serve as spaces for the exchange of ideas, opinions, and thoughts, while also providing a platform for the dissemination of structured knowledge through documentation, videos, and other mediums.

The process of sharing information is visually shown in figure below, which illustrates the procedures and instruments that have been established to facilitate and enhance this process. In this model, the significant areas, such as, workshops serve as effective platforms for facilitating the convergence of personnel from diverse departments to engage in discussions pertaining to a certain matter. The solicitation of consumers to participate in these workshops plays a significant role in an organization's pursuit of novel ideas and product enhancements.

Workgroups are established based on the requirements of the company. Occasionally, the workgroup engages in discussions regarding a clearly articulated issue statement, thereafter doing thorough analysis and assessment to offer recommendations for future actions. Several TPM (Total Production Management) workgroups are now in the process of being formed with the aim of increasing the efficiency of the machinery and procedures. Communication nooks are another method of information exchange; however, they are not as common.

Then, an easy 30-minute meeting once a week or an impromptu meeting whenever an issue arises might be very helpful. The goal is to examine the operational outcomes and talk about them in order to try to comprehend them and come up with new ways to cut costs or time. Alpha offers several training procedures, and one of them is the development of competences, which aids in establishing a culture of sharing information. The fundamental objective is to foster potential; they put money into their employees so that they may learn more and take on greater responsibility.

Perhaps the greatest difficulty that the top managers have is establishing a norm of information recycling and sharing. Managers should focus less on controlling information and more on supervising employees whose jobs rely on their own expertise and the information they can get from others. This method enables the Operators' expertise to be applied to new and unique circumstances through the use of experimentation, observation, discussion tactics, and the assistance of technicians.

2. Role of Innovation system in HRM Management in an Organization

According to Teo et al. (2021), human resource management is found to have an effect on both commitment and performance, although commitment did not play a mediating role in this relationship. Theoretically, HR methods aim to boost employees' competence, motivation, contribution opportunities, and firm commitment all that work together to impact their attitudes and actions. Higher levels of communication and information exchange may have further positive effects.

Reduced absenteeism and labor turnover, higher productivity, and high-quality goods and services are all signs that HR policies are having as a positive impact. This ought to lead to considerably increased sales and profitability, at least when compared within the same industry, supposing all other variables remain constant. At this time, there is insufficient proof that human resource management increases workers' competence, motivation, participation opportunities, and dedication.

Another contentious issue is the primary goal of human resource management (HRM) programs: boosting performance (as a sort of performance management that boosts efficiency) or boosting employee engagement and dedication. According to Koontz et al. (2013), "hard" and "soft" HRM refer to the two approaches to improving performance.

The study of HRM's impact on performance, in the end, brings up a number of questions that need answering. A variety of topics are covered, including HRM's definition and measurement, its application context, performance evaluation, and the potential relationship between HRM and performance. According to the work of Siraj et al. (2022), the HRM innovation model is composed with the following segments:
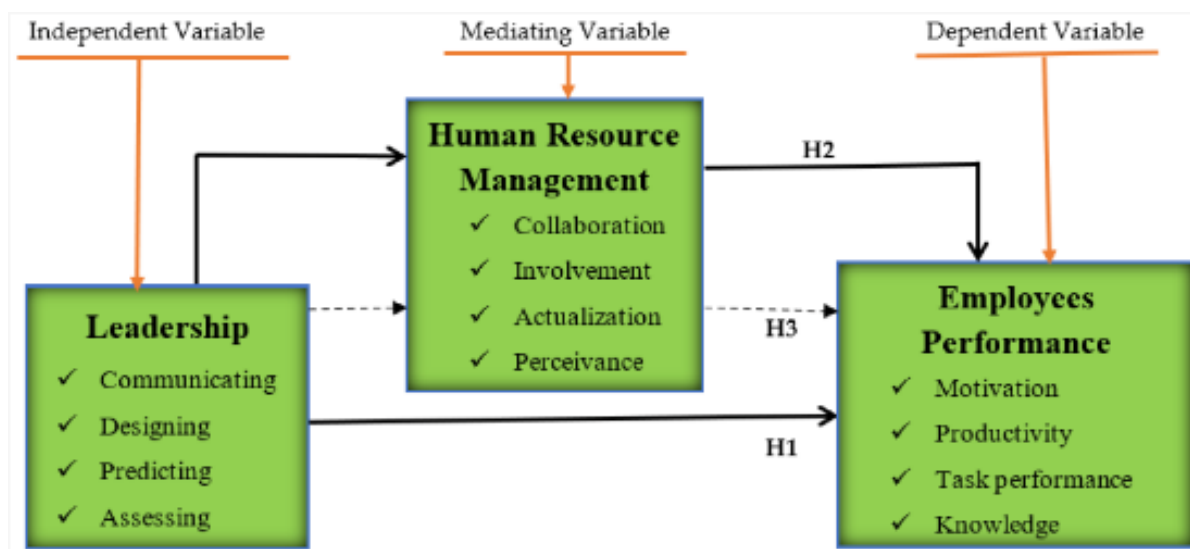

Figure: HRM Innovative Strategic Model for Staff Performance Management and Business Assessment (Source: Siraj et al. (2022))

The model is implemented with five leadership indicators that have been modified from Hoch et al.'s (2018) work. These indicators pertain to ethical leadership, transformational leadership, inclusive leadership, and responsible leadership. The above model aims to assess how well these leadership ideas enhance employee performance. Leadership traits include the ability to communicate, plan, forecast, evaluate, and see the future. As per the researcher's conceptualization, collaboration, actualization, involvement, perception, and teamwork are some of the proxy indicators used to quantify HRM. Leadership style as an independent variable was assessed using proxy indicators such visioning, communicating, planning, forecasting, and evaluating. Employee knowledge, motivation, productivity, and task performance served as proxies for the dependent variable in this study. Following the perspectives of Rego et al. (2016), leaders who score highly on leadership indicators also tend to use human resource management strategies that help their organisations reach their objectives. Human resources and leadership work hand in hand. The correct interventions, implemented by the appropriate leaders at the right times, are the foundation of many effective HR policies and practices (Elmore 2008).

The model as shown above is used to establish the core purpose of Human resource management (HRM) that, as per the researchers helps create value by making sure there are people with the right skills and motivation, and by helping to build an environment where people can thrive and give their best. Besides being an indication of strong leadership, this shows that each company's success is due to its effective use of human resource management strategies.

This model varied with the model developed in the study of (Gill 2018) and (Marescaux et al. 2019) that adopted the human resource management practices of cooperation, engagement, actualization, perception, and collaboration to examine their mediating function in the leadership-performance connection. Finally, in order to determine if the leadership and HR initiatives have had an effect on employee performance, four performance indicators were taken into account: knowledge, productivity, task performance, and motivation. Based on research by (Peters et al. 2019) and (Dong et al. 2015), these were modified. Using leadership indicator variables, the model is able to quantify leaders' abilities. Communication, design, prediction, assessment, and visioning are the five components that make up this. A behavioral statement is used to phrase each item. Once again, five criteria were utilized to assess the impact of human resource management practices on the company's employees: cooperation, engagement, actualization, perception, and teamwork. Lastly, we measured the performance of the company's personnel using indicators such as knowledge, productivity, job execution, and motivation.

The two models, one shown for knowledge acquiring and sharing among organization employees and the other on HRM management for innovative performance management give specific emphasis on knowledge as a promoter of employee skills and is subject to continuous upgrade and evaluation. Both the models give particular importance on communication and collaboration as a channel to gain adequate knowledge and evaluate employee performance. That is to say, communication and collaboration play equally valuable role in both employee's end and HRM's end. However, they serve separate purpose in the respective models. The discussed model explains how managers may boost their workers' psychological availability (expressed as "can do" and "energized to motivate") and, by extension, their knowledge sharing behavior, through systematic coaching and collaborative framework, such as, workshops, fact exchanges, cooperation between management and employees, etc. That is to say, when a coaching leader makes themselves available to their employees, it boosts their confidence in their abilities to get the job done. Therefore, this kind of knowledge sharing platform helps in improving employee expertise.

Furthermore, according to Parker et al. (2010), an individual's degree of motivation—specifically, their "can do," "reason to," and "energised to" motivation—may be impacted by their work situation. This leads us to believe that factors specific to each workplace, such as the team's psychological safety climate—the degree to which team members believe they may take interpersonal risks without fear of repercussions—influence the correlation between psychological availability and information. Human resource management practice can benefit from the study's conclusions. When it comes to making the most of HRM practices, we stress the importance of leaders' roles (Alagaraja 2013). According to Thornhill and Saunders (1998), in order to boost employee performance, leaders in Ethiopia's manufacturing sector must be aware of their impact on the workplace and how to define and maximize HRM contributions. Organizations should anticipate greater productivity, enhanced staff morale, and enhanced customer satisfaction when firm leaders really commit to combining HRM practices with leadership indicators (Elmore 2008).

We think that leaders should be the ones to allocate resources and offer support and encouragement to HRM professionals so that they can increase employee performance, which in turn improves the quality of HRM practise contributions. Contrarily, when HRM

policies and practises are not linked to suitable leadership indicators, they lead to high employee turnover rates, low organisational commitment, job dissatisfaction, mental and physical health problems, and distress (Guest 2017). Therefore, this proves that leadership indicators and human resource management practises may help a firm boost employee performance.

Conclusions

Knowledge has emerged as a precious asset for companies operating in today's interconnected world. In order for businesses to thrive and keep their competitive advantages, knowledge management (KM) has become an essential component. The findings of this research provide evidences and motivations to support for the notion that businesses may benefit from their workers' expertise by utilizing knowledge development and knowledge leverage strategies. Consequently, a company's learning environment, conversation management, innovation, core competencies, efficient knowledge management, and an invisible asset are all outcomes of knowledge management among workers. To keep up with the ever-changing demands of a competitive market, better knowledge management is essential. In turn, the processes of knowledge acquisition, creation, and sharing necessitate change readiness on structural and psychological levels.

On the other hand, understanding of inventive conduct in organisations remains much dependent on its workforce management and evaluation. The literature suggests that awareness into the human, organisational, technical, cultural, and environmental contexts is necessary for a thorough understanding of innovation. The model as discussed in this research justifies that innovation encompasses not only the creation of new goods, programs, or services, but also the development of processes that include several steps. Human resources management innovation evaluation model that is presented and analyzed in this research validates that HRM innovation planning is crucial to enhance organizational competences. This includes people's non-codified knowledge and abilities gained through experience. An organization's uniqueness and brand statement is reflected through its HRM innovation strategies. Any unique and well-planned HRM innovation system is distinctive in their and it is sometimes extremely challenging to replicate their knowledge, skills, experience, and conduct in its entirety. The research shows that HRM innovation impacts on employee's mind, attitude and expertise. HRM practices, policies, and systems can foster more inventive and creative actions. So, it's up to managers to rise to the challenge of designing and executing HRM practices that support the process by making sure people are in the right environments to learn, and that they can express and share what they've learned so that others can build on it.

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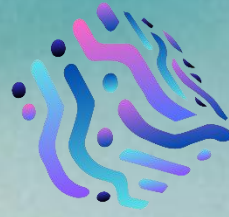
Innovation Management: Strategies for Fostering Creativity and Driving Business Growth

Author & Corresponding Author*
1. Dr. Rafael Varcelo Fucacelo*

Affiliation:
1. Administrative Sciences Department, Central University of Ecuador, Quito, Ecuador.
Email: fucacelo.rafael@gmail.com

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Academic Review Articles

Innovation Management: Strategies for Fostering Creativity and Driving Business Growth

Rafael Varcelo Fucacelo*

Abstract

Innovation is increasingly recognized as a key driver of organizational success and competitive advantage in today's rapidly evolving business landscape. This paper explores the critical role of innovation management in fostering creativity and driving business growth. Through a comprehensive review of literature and case studies, the paper examines various strategies and approaches employed by organizations to cultivate a culture of innovation and harness creative potential. It explores the importance of leadership, organizational structures, and supportive ecosystems in facilitating innovation initiatives. Furthermore, the paper investigates the challenges and barriers that organizations face in managing innovation and offers practical insights and recommendations for overcoming these obstacles. By elucidating the nexus between innovation management, creativity, and business growth, this paper provides valuable insights for practitioners and scholars seeking to navigate the complexities of innovation in the modern business environment.

Keyword: Innovation Management; Strategies; Fostering Creativity; Business Growth

Introduction

Innovation has become the cornerstone of success for organizations operating in today's fast-paced and highly competitive business environment. As markets evolve, technological advancements accelerate, and consumer preferences shift, businesses must continuously adapt and innovate to maintain relevance and achieve sustainable growth (Damanpour, 2010). In this context, effective innovation management plays a pivotal role in harnessing the creative potential of employees, fostering a culture of innovation, and translating innovative ideas into tangible business outcomes.

The significance of innovation management extends beyond mere product development; it encompasses a holistic approach to driving organizational change, enhancing operational efficiency, and seizing new opportunities in the marketplace. By systematically managing the innovation process, organizations can optimize resource allocation, mitigate risks, and position themselves as industry leaders (Tidd & Bessant, 2018).

However, the pursuit of innovation is not without its challenges. Many organizations struggle to overcome internal barriers such as resistance to change, bureaucratic inertia, and siloed mindsets that stifle creativity and impede progress (Amabile, 1998). Moreover, the rapid pace of technological change and market disruption demands agility and adaptability from organizations, requiring them to continuously reassess their innovation strategies and capabilities (Christensen, 1997).

In this article, we explore the multifaceted domain of innovation management, focusing on strategies and best practices for fostering creativity and driving business growth. Drawing upon insights from scholarly research, industry reports, and real-world case studies, we examine the key components of effective innovation management, including leadership, organizational culture, and ecosystem dynamics. Additionally, we delve into specific techniques and methodologies employed by successful innovators to generate and implement breakthrough ideas, from design thinking and open innovation to agile development and lean startup methodologies. By providing a comprehensive overview of innovation management strategies, this article aims to equip practitioners, managers, and entrepreneurs with the knowledge and tools necessary to navigate the complexities of innovation and leverage it as a driver of sustainable business growth.

Innovation Frameworks

In today's hyper-competitive business landscape, innovation has become the cornerstone of success (Porter, 1990). Businesses across industries are constantly seeking new ways to stay ahead of the curve, drive growth, and meet the evolving needs of customers. To navigate this dynamic environment, organizations turn to a variety of innovation frameworks that provide structured approaches to fostering creativity, driving change, and achieving sustainable business outcomes.

One such framework is design thinking, a human-centered approach that emphasizes empathy, ideation, and prototyping (Brown, 2008). Design thinking encourages organizations to deeply understand the needs and preferences of users, generate creative solutions to address their challenges, and rapidly test and iterate on ideas to refine them. By applying design thinking principles, businesses can develop products and services that resonate with customers, enhance user experiences, and unlock new market opportunities. Open innovation is another powerful framework that businesses leverage to drive innovation (Chesbrough, 2003). Open innovation involves collaborating with external partners, such as customers, suppliers, universities, and competitors, to access new ideas, technologies, and expertise. By embracing open innovation principles, organizations can accelerate the pace of innovation, reduce development costs, and tap into a broader pool of talent and resources.

The lean startup methodology offers yet another approach to innovation, particularly for startups and entrepreneurial ventures (Ries, 2011). The lean startup methodology advocates for experimentation, validated learning, and rapid iteration. It encourages entrepreneurs to develop minimum viable products (MVPs), gather feedback from early adopters, and make data-driven decisions to refine their products and business models. By

adopting lean startup principles, startups can mitigate risks, conserve resources, and increase their chances of success in highly uncertain markets.

Agile development is a flexible and iterative approach to software development that has gained popularity in recent years (Beck et al., 2001). Agile methodologies, such as Scrum and Kanban, prioritize collaboration, adaptability, and customer feedback. By breaking down complex projects into small, manageable tasks and delivering incremental updates in short cycles, agile teams can respond quickly to changing market demands, improve product quality, and foster a culture of continuous improvement and innovation.

Lastly, blue ocean strategy offers a strategic framework for businesses to create uncontested market spaces, or "blue oceans," where competition is nonexistent or limited (Kim & Mauborgne, 2005). Blue ocean strategy encourages organizations to differentiate themselves from competitors by offering innovative products, services, or business models. By pursuing blue ocean strategies, businesses can avoid head-to-head competition, capture untapped demand, and achieve sustainable growth and profitability.

Innovation Frameworks Involving Business

1. Design Thinking

Design thinking is a human-centered approach to innovation that emphasizes empathy, ideation, and prototyping (Brown, 2008). It involves understanding the needs and preferences of users, generating creative solutions to address their challenges, and rapidly testing and iterating on ideas to refine them (Brown & Katz, 2009). Design thinking is widely used by businesses to drive product and service innovation, improve customer experiences, and identify new market opportunities.

2. Open Innovation

Open innovation is a collaborative approach to innovation that involves leveraging external knowledge, resources, and expertise to complement internal R&D efforts (Chesbrough, 2003). It recognizes that valuable ideas and technologies can originate from sources beyond organizational boundaries, including customers, suppliers, universities, and competitors. By embracing open innovation principles, businesses can accelerate the pace of innovation, reduce development costs, and access a broader pool of talent and ideas (Chesbrough & Bogers, 2014).

3. Lean Startup Methodology

The lean startup methodology is an iterative approach to building and launching new products or services that emphasizes experimentation, validated learning, and rapid iteration (Ries, 2011). It involves developing a minimum viable product (MVP) to test key assumptions, gathering feedback from early adopters, and making data-driven decisions to refine the product and business model (Blank, 2013). By adopting lean startup principles, businesses can mitigate risks, conserve resources, and increase the likelihood of success in highly uncertain and dynamic markets.

4. Agile Development

Agile development is a flexible and iterative approach to software development that emphasizes collaboration, adaptability, and customer feedback (Beck et al., 2001). It involves breaking down complex projects into small, manageable tasks, prioritizing customer value, and delivering incremental updates in short, iterative cycles (Highsmith, 2001). Agile methodologies, such as Scrum and Kanban, enable businesses to respond quickly to changing market demands, improve product quality, and foster a culture of continuous improvement and innovation.

5. Blue Ocean Strategy

Blue ocean strategy is a strategic framework that encourages businesses to seek uncontested market spaces, or "blue oceans," where competition is nonexistent or limited (Kim & Mauborgne, 2005). It involves identifying and creating new market opportunities by offering innovative products, services, or business models that differentiate from existing competitors (Kim & Mauborgne, 2015). By pursuing blue ocean strategies, businesses can avoid head-to-head competition, capture untapped demand, and achieve sustainable growth and profitability.

In conclusion, innovation frameworks play a crucial role in guiding businesses on their journey to success in today's rapidly changing business landscape (Christensen, 1997). By leveraging frameworks such as design thinking, open innovation, lean startup methodology, agile development, and blue ocean strategy, organizations can foster creativity, drive change, and unlock new opportunities for growth and differentiation. In doing so, they can position themselves as leaders in their industries and thrive in an increasingly competitive and dynamic marketplace.

Supportive Ecosystems in Facilitating Innovation

In today's fast-paced and competitive business landscape, innovation is not solely the result of individual brilliance but often emerges from collaborative efforts within supportive ecosystems (Powell et al., 1996). These ecosystems encompass a diverse network of stakeholders, including entrepreneurs, investors, government agencies, educational institutions, and research organizations, working together to foster creativity, accelerate the pace of innovation, and drive economic growth. One of the key elements of supportive ecosystems is the presence of vibrant startup communities (Isenberg, 2010). These communities provide entrepreneurs with access to resources, mentorship, and peer support, enabling them to navigate the challenges of launching and scaling new ventures. Startup hubs, such as Silicon Valley, Boston, and Tel Aviv, are renowned for their dense networks of entrepreneurs, investors, and service providers, creating fertile environments for innovation and entrepreneurship to flourish (Malecki, 2018). Furthermore, supportive ecosystems often feature robust innovation clusters or technology parks (Feldman, 1994). These clusters bring together companies, research institutions, and government agencies in close geographic proximity, facilitating knowledge spillovers, collaboration, and cross-fertilization of ideas

(Audretsch & Feldman, 1996). Innovation clusters, such as Research Triangle Park in North Carolina and BioValley in Switzerland, serve as focal points for cutting-edge research, technology transfer, and commercialization activities, driving regional economic development and global competitiveness.

Government policies and initiatives also play a critical role in nurturing supportive ecosystems for innovation (Ketels & Memedovic, 2008). Governments can create conducive regulatory environments, provide financial incentives, and support infrastructure development to stimulate innovation and entrepreneurship. For instance, programs such as Small Business Innovation Research (SBIR) grants in the United States and Horizon Europe funding in the European Union provide critical funding and support for innovative startups and research projects (Harris et al., 2012). Moreover, collaboration between industry and academia is essential for fostering innovation within supportive ecosystems (Etzkowitz & Leydesdorff, 2000). Universities and research institutions serve as hubs of knowledge creation and dissemination, conducting cutting-edge research and training the next generation of innovators. By forging partnerships with industry partners, academia can facilitate technology transfer, commercialization, and the development of innovative solutions to real-world problems (Mowery et al., 2001).

Supportive ecosystems play a critical role in facilitating innovation within the business environment (Acs & Audretsch, 2010). These ecosystems encompass a network of interconnected stakeholders, including entrepreneurs, investors, policymakers, academia, and industry players, who collaborate to create an environment conducive to innovation and entrepreneurship (Isenberg, 2011). By fostering collaboration, knowledge sharing, and resource mobilization, supportive ecosystems provide businesses with the necessary infrastructure and support to drive innovation and achieve sustainable growth.

One of the key components of supportive ecosystems is access to capital and funding (Acs & Audretsch, 2010). Entrepreneurs and startups often require financial resources to develop and commercialize innovative ideas. Supportive ecosystems provide access to a variety of funding sources, including venture capital, angel investors, government grants, and crowdfunding platforms, to help businesses finance their innovation initiatives (Shane & Stuart, 2002). Moreover, supportive ecosystems offer mentorship programs, business incubators, and accelerator programs that provide guidance, mentorship, and networking opportunities to entrepreneurs, enabling them to navigate the complexities of starting and scaling a business (Isenberg, 2011).

In addition to access to capital, supportive ecosystems offer a conducive regulatory environment that encourages innovation and entrepreneurship (Acs & Audretsch, 2010). Policies and regulations that promote business-friendly environments, streamline bureaucratic processes, and protect intellectual property rights create incentives for businesses to invest in innovation (Kuratko, 2016). Furthermore, supportive ecosystems foster collaboration between academia and industry, facilitating knowledge transfer, research commercialization, and technology transfer (Audretsch & Belitski, 2013). By

leveraging the expertise and resources of academic institutions, businesses can accelerate the pace of innovation and develop cutting-edge products and technologies (Shane & Venkataraman, 2000).

Moreover, supportive ecosystems promote a culture of collaboration and knowledge sharing among entrepreneurs and industry players (Isenberg, 2011). Networking events, industry conferences, and startup communities provide opportunities for entrepreneurs to connect, exchange ideas, and collaborate on innovative projects (Stam & Spigel, 2016). Furthermore, supportive ecosystems offer access to specialized infrastructure and facilities, such as co-working spaces, prototyping labs, and maker spaces, that provide businesses with the physical resources and tools to experiment, iterate, and develop new products and services (Feld, 2012).

However, despite the numerous benefits they offer, supportive ecosystems also face challenges and limitations (Isenberg, 2011). Access to capital may be limited in certain regions or industries, particularly for early-stage startups and ventures with high-risk profiles (Shane & Stuart, 2002). Moreover, regulatory barriers and bureaucratic inefficiencies may hinder entrepreneurship and innovation, stifling the growth potential of businesses (Kuratko, 2016). Additionally, the lack of diversity and inclusivity within supportive ecosystems may exclude underrepresented groups, such as women and minorities, from accessing resources and opportunities (Stam & Spigel, 2016).

In conclusion, supportive ecosystems play a crucial role in facilitating innovation within the business environment by providing access to capital, fostering a conducive regulatory environment, promoting collaboration and knowledge sharing, and offering access to specialized infrastructure and facilities. By addressing the challenges and limitations facing supportive ecosystems, policymakers, industry leaders, and stakeholders can create an environment that nurtures entrepreneurship, fosters innovation, and drives economic growth.

Strategies and Approaches Employed by Organizations to Cultivate a Culture of Innovation

Innovation is widely recognized as a key driver of organizational success and competitive advantage in today's rapidly changing business landscape. To foster innovation effectively, organizations employ a variety of strategies and approaches aimed at cultivating a culture of innovation throughout the organization. This analysis explores some of the key strategies and approaches used by organizations to promote innovation and drive business growth.

The primary strategies employed by organizations to cultivate a culture of innovation is fostering an environment that encourages risk-taking and experimentation (Amabile, 1998). Organizations that embrace failure as a natural part of the innovation process create psychological safety for employees to take risks, explore new ideas, and challenge the status quo (Edmondson, 1999). By encouraging a mindset of experimentation and learning from failure, organizations create fertile ground for innovation to thrive. Another crucial strategy

for fostering a culture of innovation is promoting collaboration and cross-functional teamwork (West, 2002). Organizations that break down silos and encourage collaboration across departments and disciplines can leverage diverse perspectives and expertise to generate innovative ideas and solutions (Katila & Ahuja, 2002). By fostering a culture of collaboration, organizations create opportunities for serendipitous encounters and knowledge sharing, which can spark creativity and fuel innovation.

Furthermore, organizations invest in developing leaders who champion innovation and serve as role models for employees (Tushman & O'Reilly, 1997). Leadership plays a critical role in setting the tone for innovation within an organization and establishing the vision, values, and priorities that guide innovation efforts (Amabile & Khaire, 2008). Leaders who prioritize innovation, communicate a compelling vision, and empower employees to take initiative can inspire a sense of purpose and ownership that drives innovation throughout the organization. Additionally, organizations create structures and processes that support and incentivize innovation (Hamel, 2006). From dedicated innovation labs and cross-functional innovation teams to incentive programs and recognition schemes, organizations implement mechanisms to formalize and support innovation efforts (Birkinshaw et al., 2008). By providing resources, funding, and recognition for innovative ideas, organizations signal their commitment to fostering a culture of innovation and encourage employees to actively engage in the innovation process.

However, fostering a culture of innovation is not without its challenges. Organizational inertia, resistance to change, and entrenched norms and practices can hinder innovation efforts (Damanpour, 1991). Moreover, organizational structures and processes designed for efficiency and control may inadvertently stifle creativity and innovation (Christensen, 1997). To overcome these challenges, organizations must continuously assess and adapt their strategies for fostering innovation, fostering a culture of continuous learning and improvement.

In conclusion, cultivating a culture of innovation is essential for organizations seeking to thrive in today's dynamic and competitive business environment. By embracing strategies and approaches that encourage risk-taking, promote collaboration, develop innovative leaders, and support innovation efforts, organizations can unleash the creative potential of their employees and drive sustainable business growth.

Conclusion

Innovation management is not merely a buzzword; it is a strategic imperative for organizations aiming to thrive in today's rapidly evolving business landscape. Throughout this exploration of strategies for fostering creativity and driving business growth, it has become evident that innovation is not a solitary act but a collaborative endeavor that requires a multifaceted approach. From embracing design thinking principles to leveraging open innovation platforms, organizations have a myriad of tools at their disposal to nurture a culture of innovation. By encouraging experimentation, supporting risk-taking, and promoting

cross-functional collaboration, organizations can create an environment where novel ideas flourish and innovative solutions emerge. Effective leadership plays a pivotal role in driving innovation initiatives forward. Leaders who champion innovation, foster a culture of continuous learning, and empower employees to take ownership of their ideas can inspire creativity and propel organizational growth. However, fostering a culture of innovation is not without its challenges. Organizations must navigate bureaucratic hurdles, overcome resistance to change, and address cultural barriers that may impede innovation efforts. Moreover, the rapid pace of technological change and market disruption demands agility and adaptability from organizations, requiring them to continuously reassess their innovation strategies and capabilities. In conclusion, innovation management is a dynamic and iterative process that requires a holistic approach encompassing people, processes, and technologies. By embracing strategies for fostering creativity, driving collaboration, and empowering innovation at all levels of the organization, businesses can unlock new opportunities, differentiate themselves in the marketplace, and achieve sustainable growth in an increasingly competitive landscape.

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Investigating the Use of Online Platforms and Tools for More Efficient Learning

Author & Corresponding Author*
1. Sourasis Chattopadhyay*
2. Asso.Prof. Dr. Hsinkuang Chi

Affiliation:
1. Department of Computer Science and Information, Asia University, Taiwan.
Email: sourasis.chat@gmail.com
2. Department of Business Administration, Management Science, Nanhua University. Taiwan.
Email: chi.hsinguang@gmail.com

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Original Research Articles

Investigating the Use of Online Platforms and Tools for More Efficient Learning

Sourasis Chattopadhyay[1]* & Hsinkuang Chi[2]

Abstract

This study looked at the growing availability of online degree programmes at colleges and universities, as well as the benefits of online education for students and teachers. Because online technologies offered students a dynamic way to participate, collaborate, and grow, institutions needed to adapt to a diverse and tech-savvy student population. With the complexity of online platforms, it was easier to provide students with technically competent and pedagogically effective learning experiences. Online education has emerged as a serious contender to more conventional classroom settings, thanks to the proliferation of portable and desktop computers, smartphones, and other electronic devices. It provided chances for learning in an interactive classroom environment where instructors may provide either immediate or delayed comments. Online courses may only be suitable for some students due to differences in aptitude, experience, and learning style. The widespread availability of digitally improved learning materials, such as smartboards, tablets, laptops, simulations, dynamic visualizations, and virtual labs, has propelled information technology to the forefront of educational reform. The Internet of Things has the potential to drastically reduce the expense of obtaining a top-notch education. It was expected that social media would swiftly become an integral part of online education, given its significance in disseminating knowledge and establishing professional connections. Based on the participants' self-confidence and the ease with which they could utilize electronic communication devices, they were well-equipped to handle technical obstacles. Challenges related to devices and internet connectivity included issues with computer and smartphone facilities, restricted internet access, limited funds, and other similar issues.

Keywords: Remote Learning; Online platform; Challenges; Online Tools; Education

Introduction

Teachers and pupils alike stand to benefit from the growing number of online learning opportunities at universities. Online technologies provide a dynamic way for students to participate, collaborate, and innovate, which is essential for institutions to consider as they adapt to a diverse and tech-savvy student population. The complexity of online platforms, such as virtual classrooms and collaborative research spaces, and their successful use in

higher education contexts is the goal of this study. Institutions must comprehend the intricacies of these online platforms to provide students with learning experiences that are both pedagogically sound and technologically competent as the educational environment goes through a digital transformation. This research recognizes the advantages and disadvantages of digital education and explores how online tools can accommodate different learning styles and preferences. To fully use online platforms for knowledge transmission, the project investigates how educators can adapt to these changing technologies and how pedagogical techniques may be improved (Dung, 2020). As a result of the fast advancement of electronic technology and gadgets, e-learning has emerged as a crucial substitute for conventional education. Based on computers, apps, and the Internet, it provides instructional experiences in an interactive teaching-learning environment. Learning and teaching go beyond the four walls of a traditional classroom, enabling instructors to provide students with real-time or delayed feedback. Despite the need for more consensus on a precise definition of e-learning in the literature, scholars do acknowledge that it enhances the educational experience. A lack of agreement on a clear definition has resulted from the fast evolution of electronic technology and gadgets (Karima, 2019).

Since every student has a unique history, set of skills, and preferred method of learning, online courses may not be the best fit for all of them. Despite the fast expansion of online learning in academic institutions, there needs to be more data on students' prior knowledge and experience with online learning (Kauffman, 2015). Education, a cornerstone of social welfare, is essential to sustainable growth. With the advent of new technology-assisted learning tools, including mobile devices, smartboards, massive open online courses (MOOCs), tablets, laptops, simulations, dynamic visualizations, and virtual labs, information technology has become a leading driver behind education changes. With the help of the Internet of Things (IoT), we can all benefit from a first-rate education for a fraction of the expense. Companies in the field of educational technology are always thinking of new ways to help students who cannot afford good schools get the education they need (Keengwe, 2014).

Due to its central role as a platform for the dissemination of knowledge and the cultivation of professional connections, social media has rapidly become an integral part of online education. If you are looking for a more immediate learning environment, quicker assessments, and greater engagement, there may be a better way to go than traditional classroom training. Technology and digital learning resources satisfy this need by offering advantages over more conventional approaches to education. As the number of people owning smartphones and other wireless devices continues to rise, it is only fair that schools and other educational institutions find creative ways to put these gadgets to use in the classroom (Vakaliuk, 2021). We are becoming less reliant on pesticides and using less water as a result of the impact of digital technology on agricultural operations. As the COVID-19 epidemic has shown, digital technologies are crucial to the survival of our educational system. With the help of technology, students can study in the comfort of their own homes, and they can focus on their studies without interruptions. Technology like computers, projectors, and other state-of-the-art tools may captivate pupils and make learning fun (Emmanuel, 2008).

Cutting costs, improving resource utilization, promoting sustainability, and expanding reach and effect for both students and instructors are all significant benefits of digital learning. Education is anticipated to transform as a result of the digital revolution, which is expected to lower tuition costs and increase accessibility, among other societal and life-enhancing effects (Cañas, 2003).

Investigating online platforms and solutions to improve instructional efficiency in higher education is the goal of the project. The ultimate goal is to find ways that can make learning better for everyone involved. To improve teaching and learning, the study also investigates how schools might use new technologies. It recognizes that there is a wide range of learning styles and seeks to examine how online platforms may meet these requirements, providing ideas for making schools more welcoming to all students. The research also discusses problems with conventional educational paradigms, including insufficient funding and difficulty in accessing the curriculum. The project aims to enhance the quality of education and address these difficulties by studying online platforms and proposing solutions. The results may help those in charge of educational policy and practice at the federal and state levels better understand how to use digital resources in classroom instruction. This research allows educators, administrators, and students to get ready for the next generation of tech-driven classrooms by shedding light on how to adapt professional development and course design to this changing educational landscape. Findings from the research provide evidence-based ways to improve education generally, and they also evaluate the effect of online platforms on student outcomes.

Literature Review

Online Learning

(Mohd Basar et al., 2021) Online learning has been embraced because of the COVID-19 epidemic, but research into its benefits and drawbacks is ongoing. In Jasin, Melaka, 99 secondary school students participated in the study by filling out a questionnaire. Students had strong proficiency with smartphones and computers but mediocre proficiency in collaborative projects and poor motivation, according to the data. Additionally, many highlighted the significance of direct, in-person instruction for their education. The research shows that good learning requires facilities with enough equipment and reliable internet connections. However, to have a deeper understanding, it suggests using a bigger sample size and students from varied backgrounds. Schools throughout the globe have had to move their lectures and lessons online because of the pandemic. Compared to traditional classroom instruction, online learning has fewer drawbacks and is better for students' well-being. It may not work as well if there is not a robust internet infrastructure. The government should improve the infrastructure that is already in place, and teachers should improve the experience that students have by using practical pedagogical approaches. The effectiveness of online learning depends on the support of school communities, parents, and administrators.

(Al-Hashimy et al., 2023) The purpose of this research is to compare and contrast different online classrooms in terms of how well they teach accounting. It is critical to assess how online learning platforms affect accounting students' academic progress since remote

education is becoming more prevalent. This study compares the efficacy of online learning environments with that of conventional classrooms using a quantitative methodology. Questionnaires and assessments are used to gather data. Accounting education may greatly benefit from online learning platforms. These platforms provide students with more independence, flexibility, and more significant contact with their instructors. Accounting courses might benefit from online learning systems that provide immediate feedback and personalized instruction, according to the research. By making lessons more approachable and piquing students' interest in the content, this technique may improve accounting education. According to the study, one way to improve conventional classroom instruction while also increasing student-teacher dialogue is to combine synchronous online sessions with discussion forums.

(Abuhassna et al., 2020) Academic success and contentment with online learning environments are examined in this research. In this research, 243 college students were polled using Bloom's Taxonomy and Transactional Distance Theory. Online learning systems are well-received by students for eleven reasons, according to quantitative research. Contentment was favourably affected by students' backgrounds, experiences, partnerships, relationships, and autonomy, according to the study. Academic success was positively associated with students' abilities to apply, recall, comprehend, analyze, and feel satisfied with their work. Results show that students' academic performance and happiness are both enhanced by the combined use of TDT and BTT theories. Online learning platforms may be better planned, evaluated, and implemented with the support of this study. Additional information on student happiness and academic success is provided by the research, which is a contribution to the area of online learning platforms. Researchers may improve their findings by using TDT and BTT together.

(Iqbal et al., 2022) Online education has quickly become a popular and practical method of getting a degree in the present day. Institutions and schools have embraced this technology to provide high-quality online learning opportunities for students. The purpose of this article is to investigate what makes online learning appealing to students and what variables influence their choice of platform. Two hundred and fifty students from the Indian cities of Kolkata, Mumbai, Delhi, and Chennai filled out the survey. A trifecta of variables was isolated: "Knowledge," "Mixed Learning," and "Cognizance." Findings show that students' preferences for online learning platforms are heavily influenced by knowledge, dimensions, and blended learning. A more comprehensive understanding of students' choice for virtual classrooms throughout India requires the inclusion of other cities in the research since it only gathered data from several metropolitan areas. Students' growing awareness of the value of online education in today's technologically advanced society has boosted its profile. Many in the education sector see online learning as the wave of the future.

Students Views on Online Education

(Rueda-Gómez et al., 2023) Using a qualitative approach, this research seeks to examine the elements impacting the effectiveness of online learning assistance systems. From 2018 through 2021, eleven mathematics professors taught nine thousand two hundred and forty new students across three courses for the study. Open coding and axial coding helped identify 17 elements, with five groups explaining the interrelationships between them:

challenges, instructor input, student response, reinforcement, and platform. An implementation methodology for the web platform was created by integrating and redefining the major categories via selective coding. Focus groups and grounded theory were the primary methods used in the research, which led to its significant shortcomings. To understand discourses and viewpoints, the study uncovered preexisting phenomena, attitudes, and hidden preferences and values. The results may make future university-level events like this a success.

(Almahasees et al., 2021) In Jordan, online learning has replaced traditional classroom instruction due to the widespread effects of the COVID-19 epidemic on educational institutions. The purpose of this research was to examine the views of both teachers and students on online education by surveying 280 students and 50 teachers. According to the data, Zoom, Microsoft Teams, and WhatsApp are some of the most popular online platforms in Jordan for interactive online classrooms. While online education has had its uses during the pandemic, both students and teachers acknowledge that it is less successful than traditional classroom instruction. Some of the problems that might arise with online education include student need for more interest or motivation, problems with the Internet and technology, and concerns about the safety and privacy of their personal information. On the other hand, self-study, affordability, accessibility, and adaptability are some of the benefits of online education. Since online learning cannot replace in-person instruction, the research suggests blended learning as a means of creating a challenging learning environment.

(Acquaro, 2021) Choosing and deploying online learning systems in higher education is no easy feat; it calls for a delicate balancing act between robust pedagogy, user-friendliness, data security, privacy, and training. Examining the pedagogical and pragmatic demands, as well as identifying trends and best practices, in the development of online learning environments was the goal of research carried out in the autumn of 2016 by specialists in the field of higher education. This chapter delves into the study's findings to get a better understanding of the obstacles encountered by leaders in higher education while trying to create efficient online learning spaces.

(Al-Maroof et al., 2021) Whether students plan to stick with online learning platforms for both face-to-face and virtual sessions throughout the epidemic is the question this research seeks to answer. Considering user happiness, information richness, and educational system quality, the study employs a conceptual model. Researchers polled 768 college students on their experiences in classrooms that used both traditional and online methods of instruction. The following independent factors were examined using a structural equation modelling (SEM) test: situational awareness, perceived ease of use, usefulness, satisfaction, information richness, education system quality, and information quality. An online questionnaire was administered to gather information on students' intentions to utilize accessible online platforms in a face-to-face learning setting. The findings demonstrated that students choose more content-rich online platforms when using situation awareness aspects. Learners' contentment and embraceability were profoundly affected by TAM components. Students favoured a high-quality educational system and information-rich learning platform. A more favourable attitude towards utilizing online learning systems was seen among students who reported greater levels of satisfaction.

(Jabbar Alkubaisi et al., 2021) Worldwide, 1.6 billion pupils have had their education interrupted by the COVID-19 epidemic. Recorded lectures have become an integral component of online e-learning systems, which have primarily supplanted traditional classroom instruction. Finding out how well Sultanate of Oman universities' online learning platforms work is the primary goal of this research. Questionnaires were used to gather data descriptively. There are statistically significant variations in the quality of e-learning programmes, but overall, the results are promising. The continuation of education throughout the epidemic has been dramatically facilitated by e-learning systems, which were initially developed to assist the education process. Tech giants like Google and Microsoft have created and launched these platforms for use in classrooms of all sizes, from elementary school to college. The survey confirms what was already known about e-learning and demonstrates that, according to both students and teachers, the Sultanate's programmes are of good quality and that everything runs smoothly with quality overall.

Materials and Methods

Determining the study kind, developing a technique, choosing an online platform, and collecting data are all steps in the research process. After deciding who to survey, interview, or observe, the proper procedures are selected. The validity and reliability of the instruments are examined. After getting informed permission and thinking about ethical issues, the data-gathering phase may begin. The advantages and disadvantages of online education, as well as the difficulties it poses to students' capacity to learn, are investigated in this case study. Pupils may exhibit altered behaviour and responses in online classrooms as a result of the abrupt shift in instructional delivery. Respondents' first-hand accounts, thoughts, and feelings about the matter were elicited using a survey questionnaire. The 99 participants were chosen at random from a single secondary school in Delhi, India, and their ages ranged from fifteen to sixteen. Finding out how students feel about the benefits and drawbacks of their online learning environments was the primary goal of the research. The data from the survey was entered into Microsoft Excel and analyzed according to the method proposed by Nurul and Suziyani (2018) for interpreting percentage scores. Finding out how students feel about online learning and the difficulties it brings was the main goal of the research.

Results

Table 1: Gender-wise Distribution of Respondents

Gender	No. of Responses	Percentage (%)
Male	67	67.8
Female	32	32.2
Total	99	100

According to the statistics, 32.2% of the participants were female, and 67.8% were male. For the study's interpretation and generalizability, this gender distribution is very critical. One should use care when extrapolating the study's findings to a broader population

due to the disproportionate number of men who participated. Both the researchers and the readers of the study need to be alert to the possibility of gender bias in the data and how it may affect the results. To better understand the dynamics of the sample population, it would be beneficial to delve further into the causes of the gender distribution.

Table 2: Educational Qualification

Qualification	No. of Responses	Percentage (%)
Masters/Post Graduate	71	71.7
Research Scholars	28	28.3
Total	99	100

According to the results, out of the 99 people who took the survey, 71.7% hold a master's degree or above, and 28.3% are research scholars. There is a heavy concentration of people with PhDs and other highly educated degrees, which might skew the results. Results may be more indicative of individuals with more credentials. Thus, researchers should keep this distribution in mind when they analyze the data. According to the research, to include a wider variety of credentials, specific outreach or inclusion efforts are needed. To put the study's findings in perspective and spot any biases, it is essential to understand the qualification distribution.

Table 3: Online Teaching Platforms

Platform	No. of Responses	Percentage (%)
Zoom	35	35.4
MS Teams	28	28.3
Google Meet	21	21.2
Cisco WebEx	9	9.1
Others	6	6.1

According to the results, 35.4% of those surveyed utilized Zoom, with 27.3% using Microsoft Teams and 21.2% using Google Meet. Twenty-one respondents utilized Google Meet, and nine respondents utilized Cisco WebEx, making up the remaining 6.1% of the platform users. Zoom, Google Meet, Microsoft Teams, and Cisco WebEx were the platforms most often mentioned by respondents. Based on the results of the poll, Zoom is the platform of choice for online communication and collaboration. Google Meet and Cisco WebEx were the top three platforms, with Microsoft Teams coming in second. There may be more platforms or tools not explicitly included in the data, which highlights the wide range of possibilities available. Data like this may help academics and teachers figure out which

platforms are most popular, which might lead to better platform integration, training, and support programs tailored to individual users' tastes. Insights gained from the data may also be used to identify which features and capabilities are most valued by consumers, as well as where the platform can need some enhancement or more assistance.

Table 4: Perceptions of the efficacy of online learning by students

No.	Item	Frequency	Total of agreement	Interpretation
1	I possess the necessary computer skills.	38 (38.4%)	92 (92.9%)	High
2	Using electronic communication devices is comfortable.	33 (33.3%)	93 (93.9%)	High
3	Online learning is as effective as traditional learning.	33 (33.3%)	28 (28.3%)	Low
4	I am motivated when engaging in online learning compared to traditional methods.	34 (34.3%)	41 (41.5%)	Low
5	I can successfully collaborate on group assignments using online platforms.	21 (21.2%)	66 (66.7%)	Average
6	Face-to-face learning with instructors is crucial to me.	0 (0%)	97 (98.0%)	High

The study looked at how people felt about things like computer skills, e-communication tools, the efficacy of online learning, the importance of face-to-face instruction, the ability to work together on group projects through online platforms, and the motivation to learn online as compared to more conventional methods. Participants' viewpoints on various educational components were illuminated by the data, which revealed differing degrees of agreement across many areas of learning and technology usage. With an overall agreement rate of 92.9%, most participants feel confident in their computer abilities. Additionally, a large percentage of people (33.3%) reported feeling at ease while using electronic communication devices. While a smaller percentage of people (28.3% to be exact) believe that online learning is just as successful as conventional learning, a more substantial percentage (33.3%) agree. There was an opportunity for development in online learning motivation, as 34.3% agreed and 41.5% agreed. A total of 66.7% agreed, with 21.2% saying that it was possible to work on collaborative projects using online platforms. A high overall agreement rate of 98.0% indicates that there was widespread agreement on the significance of in-person instruction.

Table 5: The difficulties faced by respondents' online learning facilities

No.	Item	Frequency	Total	Interpretation
1	I need help with internet access at home due to a broadband Internet line.	93 (93.9%)	30 (30.6%)	High

2	I encounter difficulties with internet access at home due to a smartphone Internet data line.	63 (63.3%)	-	-
3	I am okay with internet access at home.	6 (6.1%)	6 (6.1%)	Low
4	I experience issues with computer facilities at home.	77 (77.8%)	29 (29.3%)	High
5	I share computer facilities with family members.	-	48 (48.5%)	-
6	I am okay with computer facilities at home.	22 (22.2%)	22 (22.2%)	Low
7	I face challenges with smartphone facilities at home.	97 (98%)	77 (77.8%)	High
8	I share smartphone facilities with family members.	20 (20.2%)	-	-
9	I am okay with smartphone facilities at home.	2 (2.0%)	2 (2.0%)	Low
10	I need more internet access due to high financial costs.	14 (14.7%)	14 (14.7%)	Low
11	I experience limited internet access due to signal problems or access limitations.	61 (61.1%)	61 (61.1%)	Moderate
12	I have limited internet access for other reasons.	24 (24.2%)	24 (24.2%)	Low

The information in this paragraph shows the difficulties that participants had with things like internet connection, computer facilities, and smartphone facilities and the causes of their little online access. The "Total" column shows what proportion of respondents encountered each difficulty, whereas the "Frequency" column shows how many people encountered each difficulty. This column's "Interpretation" section evaluates how serious these difficulties are.

A hefty 30.6% of participants, or 93.9% of the total, reported issues with home broadband internet connection as a consequence of a broadband Internet line. Action and improvement are needed to address this widespread problem. Also, 63.33 per cent of people needed help connecting to the Internet at home using their smartphone's data connection. Only 6.1% of participants reported no problems with connection, suggesting that this was a tiny subset of the total. Secondly, a substantial proportion of 29.3% of participants (77.8% to be exact) experienced problems with their home computer facilities. Among the most challenging aspects of computer sharing, 48.5% of respondents reported having to share their

computers with relatives. It seems that only a tiny percentage of participants had unfettered access to personal computer resources since no problems were observed with home computer facilities.

In a low overall proportion of 14.7%, seventeen per cent (14.7%) said they had restricted internet access because of high financial charges. Connectivity was affected by 61.1% of participants due to reported signal difficulties or access limits. Finally, a small total percentage of 24.2% was achieved when participants reported having restricted internet access for various reasons. The data shows that there are significant problems with internet connection, computer facilities, and smartphone facilities and that these problems affect the questioned people to different degrees.

Discussion

During their time spent studying online, most participants reported feeling entirely at ease with the use of computers and other forms of Internet communication. Feeling in charge, how easy it was to use, and how effective it was all played a role in creating this confidence and comfort. Their opinions on online education are based on their own experiences with online learning and the abrupt closure of institutions. One possible explanation for students' apparent ease and comfort while studying online is their familiarity with various devices and computers (Samat et al., 2020). There is a significant improvement in the quality of instruction and student engagement when using social learning platforms online. The ability to adapt and learn was maintained even when pupils used devices that belonged to other family members. Online learning was chosen by just a tiny minority of respondents, who mostly preferred traditional classroom techniques. Teachers should take the lead in creating intriguing and engaging lessons for their students since intrinsic motivation is a predictor of students' intent to utilize online learning. Poor infrastructure and expensive internet plans hampered students' ability to study online. The majority of students complained about interruptions in class and unreliable internet connection. Since almost 40% of those who took the survey call a rural location home, it is reasonable to assume that this demographic may be to blame for some of these problems (Rahiem, 2020). Because of these obstacles, pupils lacked the facilitating circumstances that are essential to their drive to study. Since students are still getting used to online learning, they may be resistant to the change due to the novelty of the setting and the difficulty of the assignments. Teachers should take the lead in creating fascinating and engaging learning environments since students' perceptions of their learning are influenced by personal interactions.

Conclusion

The survey looked at how people felt about certain aspects of technology, internet access, and device facilities, as well as their preferences when it came to the classroom setting. The majority of participants were very comfortable with electronic communication devices and had high levels of trust in their computer abilities, which indicates that they are technologically prepared. Participants' views on the relative merits of online and more conventional forms of education were, however, mixed. Online learning was seen as successful by a considerable number of people, whereas some thought otherwise. Many students reported feeling averagely confident while working on group projects using online

platforms, and both their motivation and cooperation levels were moderate when taking classes online. This points to potential areas for improvement in online learning motivating tactics and collaboration tools. Conventional teaching techniques are still relevant since participants strongly agreed on the necessity of face-to-face learning with instructors.

Limited internet access, budgetary restrictions, and problems with computer and smartphone facilities were among the highlighted challenges associated with device and internet access. The need to resolve infrastructure and accessibility difficulties for a more inclusive learning environment is highlighted by these obstacles, which may lead to discrepancies in online learning experiences. A more complex picture of the dynamics of online learning platforms and tools is painted by the research. It stresses the need for deliberate actions to improve online education in terms of equity and efficiency. The elements impacting participants' views may be better understood in future studies, which may also investigate more specific ways to overcome these obstacles.

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